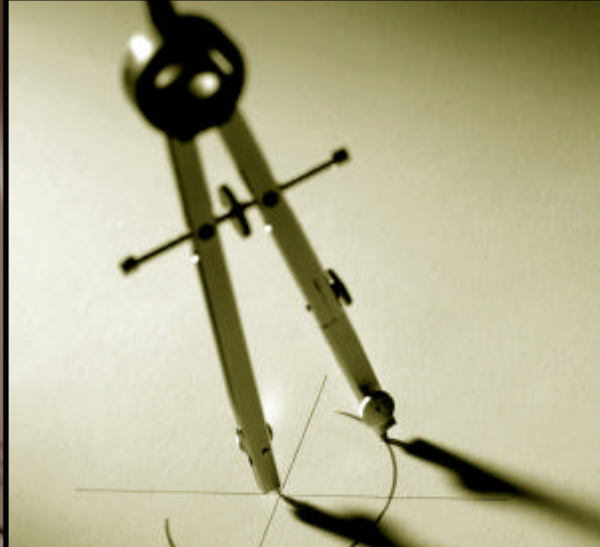
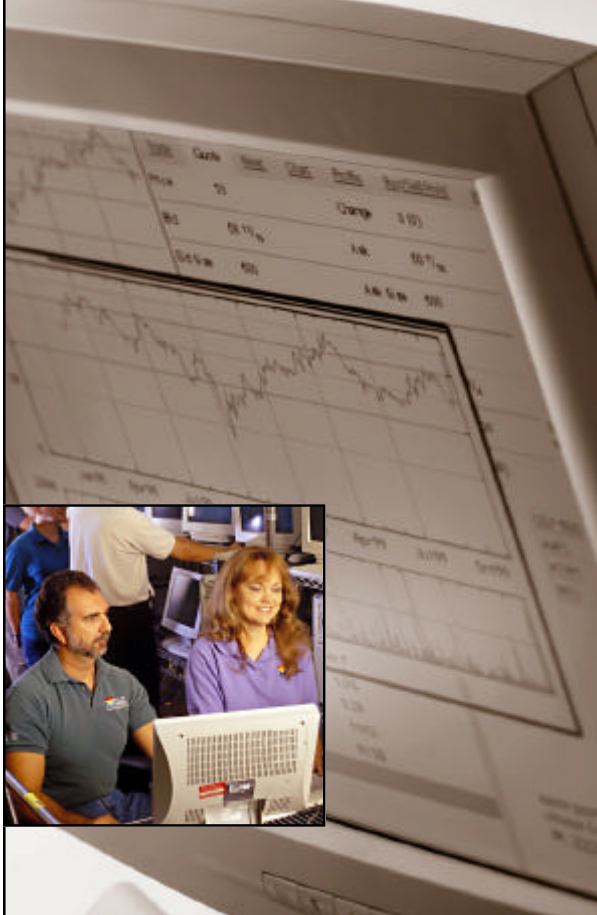


Performance Report



December 2003
City Manager's Office

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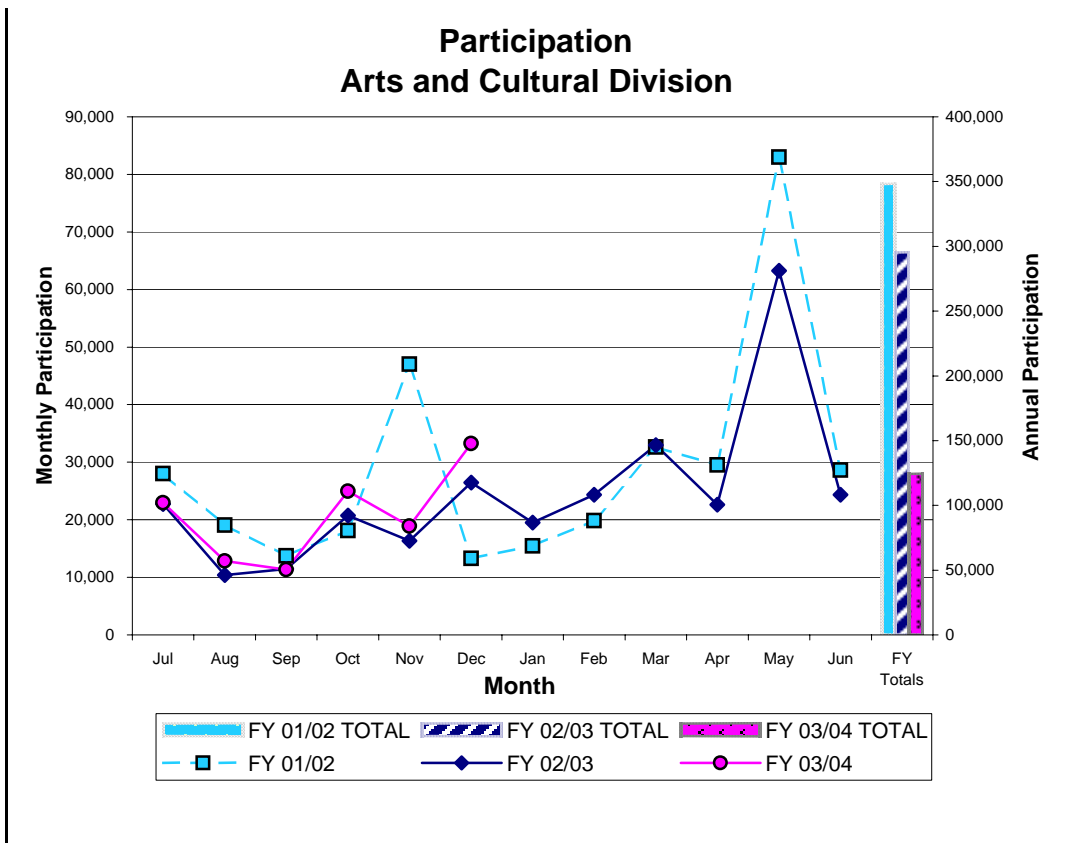
Total Single-Family Homes Serviced	29
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ARTS AND CULTURAL DIVISION

PROGRAM DESCRIPTION	KEY SERVICES
<p>It is the mission of the Arts and Cultural Division to provide quality cultural experiences and resources to a diverse public through outstanding facilities and engaging programs. The Arts and Cultural Division provided a total of \$664,904 in revenue to the General Fund during Fiscal Year 2002-03, while serving over 295,223 participants through its key services.</p>	<p>The Arts and Cultural Division encompasses the Arizona Museum for Youth, Mesa Southwest Museum, Sirrine House, existing MAC, new Mesa Arts Center (under construction), and Public Art Program. Staff design, develop and present visual and performing arts programs, and services, as well as collect, preserve, research and interpret the natural history of the Southwest for a diverse public.</p>
<p>CONTACT: Gerry Fathauer, Director, Arts and Cultural Division, (480) 644-3231, gerry.fathauer@cityofmesa.org</p>	

OVERVIEW
<p>PERIOD RESULTS</p> <p>Participation for the Division in December 2003 increased by 6,754: from 26,471 in FY 02-03 to 33,225 in FY 03-04. December 2003 participation by facility shows: MSWM increased by 330; MAC increased by 3,536; and AMFY increased by 2,888, as compared to December 2002. The Mesa Southwest Museum is remodeling the History Gallery for the 'SUE' exhibit in January. The Arizona Museum for Youth reopened the main gallery on November 22. The Mesa Arts Center numbers are up due to special events, even though no Mesa Youth theatre performances were held in December. Division revenue for December 2003 was \$63,548 compared to \$58,346 in December 2002.</p>



PERFORMANCE MEASURE TYPE	
Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input checked="" type="checkbox"/>
Input	<input type="checkbox"/>

NOTES: The data source for the consolidated participation figures shown above is the Monthly Division Performance Report. Participation numbers are shown during the month of participation, while revenue is shown upon receipt of a purchase order or payment. Coupon specials that attract participants, closure of the Arizona Museum for Youth effective July 26 through November 21, 2003, and variations in registration dates at the Mesa Arts Center contribute to participation fluctuations. Revenue sources include: program revenue, contributions, and grants.

OVERVIEW

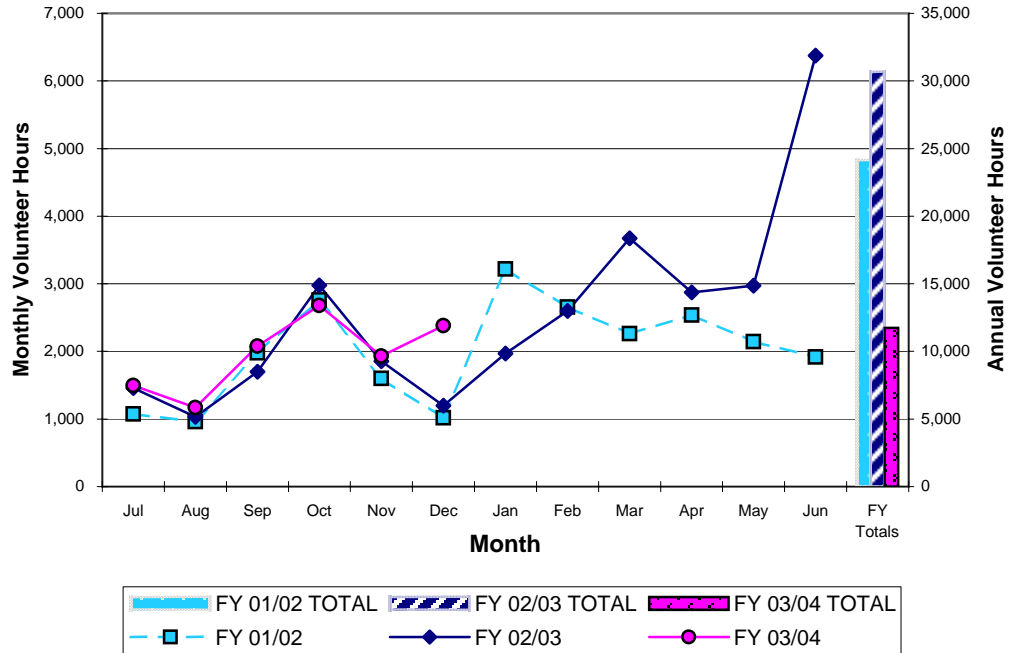
PERIOD RESULTS

Our facilities continue to receive significant volunteer assistance from individuals throughout the community. We truly value our volunteers and the time they commit to improving our customers' experiences. The number of volunteer hours worked in December increased by 1,185: from 1,198 in FY 02-03 to 2,383 in FY 03-04.

PERFORMANCE MEASURE TYPE

Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input checked="" type="checkbox"/>
Input	<input type="checkbox"/>

Volunteer Hours Arts and Cultural Division



NOTES: The data source for the consolidated volunteer hours shown above is the Monthly Division Performance Report.

OVERVIEW

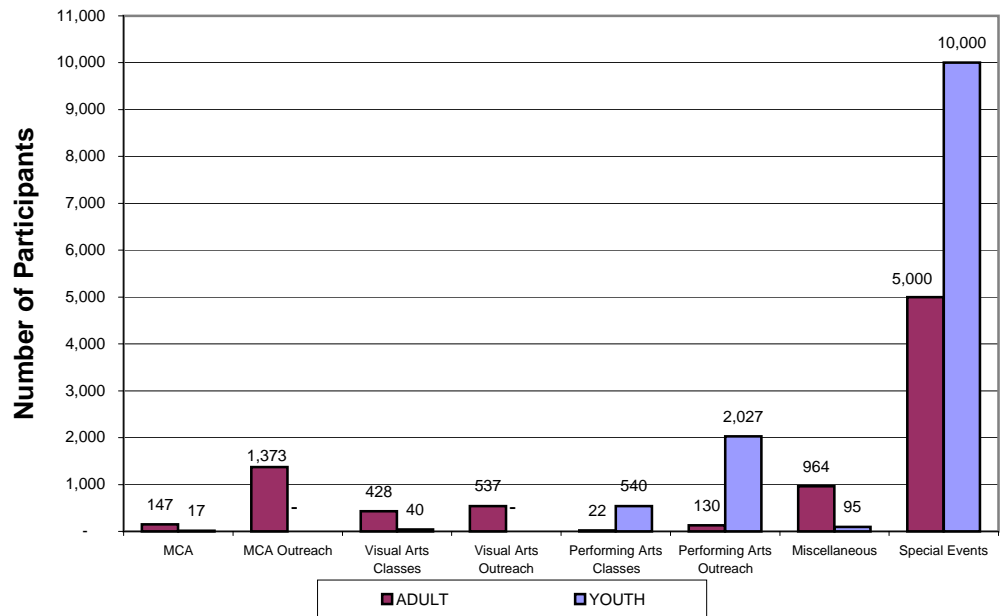
PERIOD RESULTS

Youth participation numbers at the Mesa Arts Center in December 2003 represent approximately 60 percent of the monthly participation. During December 12,719 youth and 8,601 adults participated for a total of 21,320. Youth and adult participation figures by program are displayed in this graph. Numbers reflect participation at the Merry Main event.

PERFORMANCE MEASURE TYPE

Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input checked="" type="checkbox"/>
Input	<input type="checkbox"/>

Participation Mesa Arts Center- December 2003



NOTES: The data source is the Mesa Arts Center.

OVERVIEW

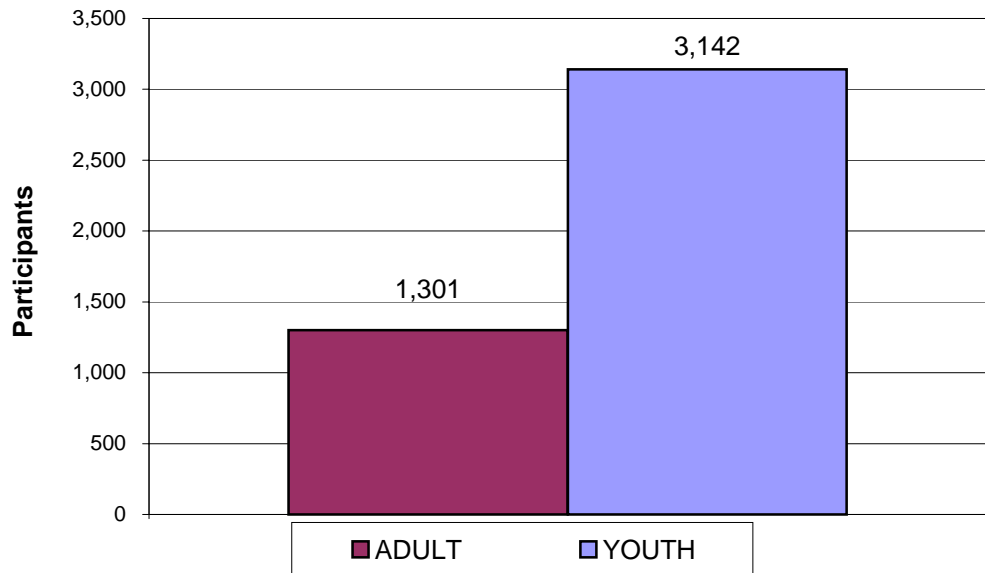
PERIOD RESULTS

With the addition of RecTrac, the Museum is now able to track the number of children who visit the Arizona Museum for Youth. We are still working on ways to track numbers during our outreach and special events, especially those not located at the Museum. While we will continue to monitor attendance in this way, it must be noted that we cater to children and families, and our total counts show that everyone, no matter how old, can enjoy an experience at the Arizona Museum for Youth. Youth attending from December 1-31, 2003: 3,142.

PERFORMANCE MEASURE TYPE

Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input checked="" type="checkbox"/>
Input	<input type="checkbox"/>

Participation Arizona Museum for Youth - December 2003



NOTES: The data source is the Arizona Museum for Youth.

OVERVIEW

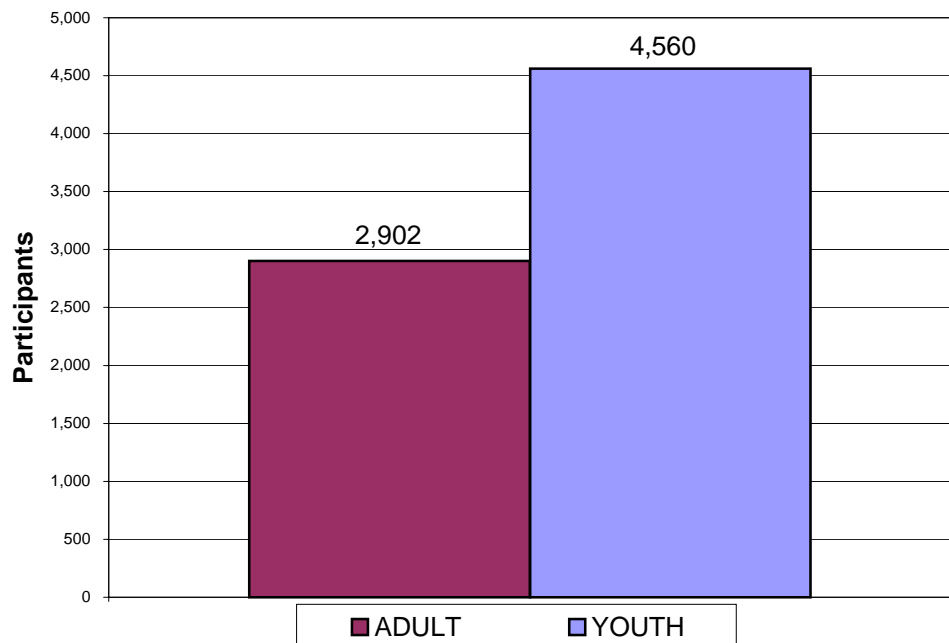
PERIOD RESULTS

Youth participation is not currently tracked separately on family passes and special coupons and student tickets, so these numbers reflect an estimate of the breakdown between adult and youth participation.

PERFORMANCE MEASURE TYPE

Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input checked="" type="checkbox"/>
Input	<input type="checkbox"/>

Participation Mesa Southwest Museum - December 2003



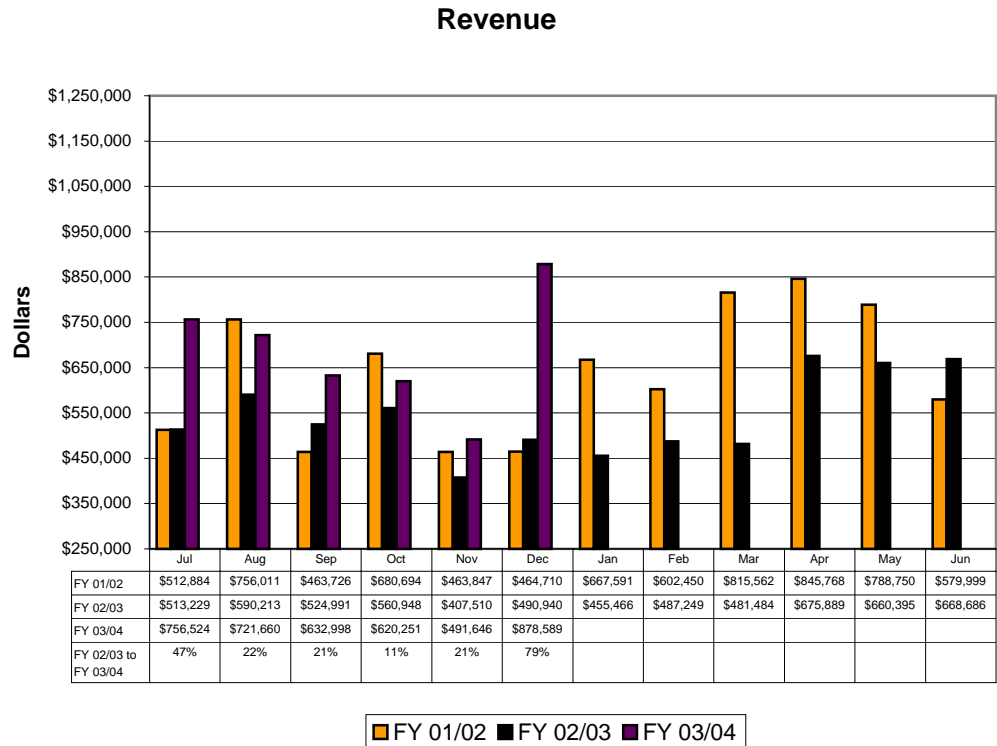
NOTES: The data source is the Mesa Southwest Museum.

BUILDING SAFETY DIVISION

PROGRAM DESCRIPTION	KEY SERVICES
<i>The Building Safety Division assists in the coordination of the City's land development processes to ensure safe buildings are constructed within the City of Mesa.</i>	<i>We safeguard life, health, property, and the public welfare by regulating the design, construction, quality of material, fire protection, use occupancy, public utilities and location of all buildings, structures, and developments.</i>
CONTACT: Terry Williams, Building Safety Director, 480-644-4919, terry.williams@cityofmesa.org	

OVERVIEW
PERIOD RESULTS
<i>This chart depicts the monthly revenue figures generated by the issuance of Building Permits. It does not include impact fees.</i>
<i>Building Permits are issued for residential housing, apartments, mobile homes, retail/commercial and miscellaneous (i.e. room additions, pools, etc.)</i>

PERFORMANCE MEASURE TYPE
Outcome <input checked="" type="checkbox"/>
Quality <input type="checkbox"/>
Efficiency <input type="checkbox"/>
Output <input type="checkbox"/>
Input <input type="checkbox"/>



NOTES: Data are provided by each individual business, or are benchmarked to industry standards. All information is deemed to be correct, but has not been verified.

OVERVIEW

PERIOD RESULTS

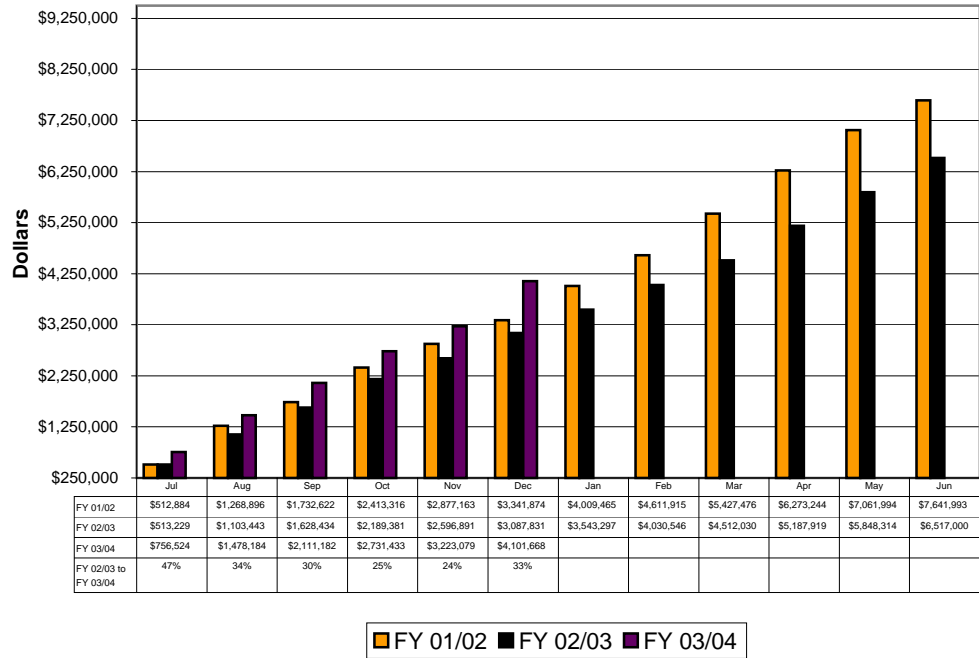
This chart depicts the monthly revenue figures generated by the issuance of Building Permits. It does not include impact fees.

Building Permits are issued for residential housing, apartments, mobile homes, retail/commercial and miscellaneous (i.e. room additions, pools, etc.)

PERFORMANCE MEASURE TYPE

Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input checked="" type="checkbox"/>
Input	<input type="checkbox"/>

Cumulative Year to Date Revenue



NOTES: Data are provided by each individual business, or are benchmarked to industry standards. All information is deemed to be correct, but has not been verified.

OVERVIEW

PERIOD RESULTS

This chart depicts the volume of Building Permits issued monthly.

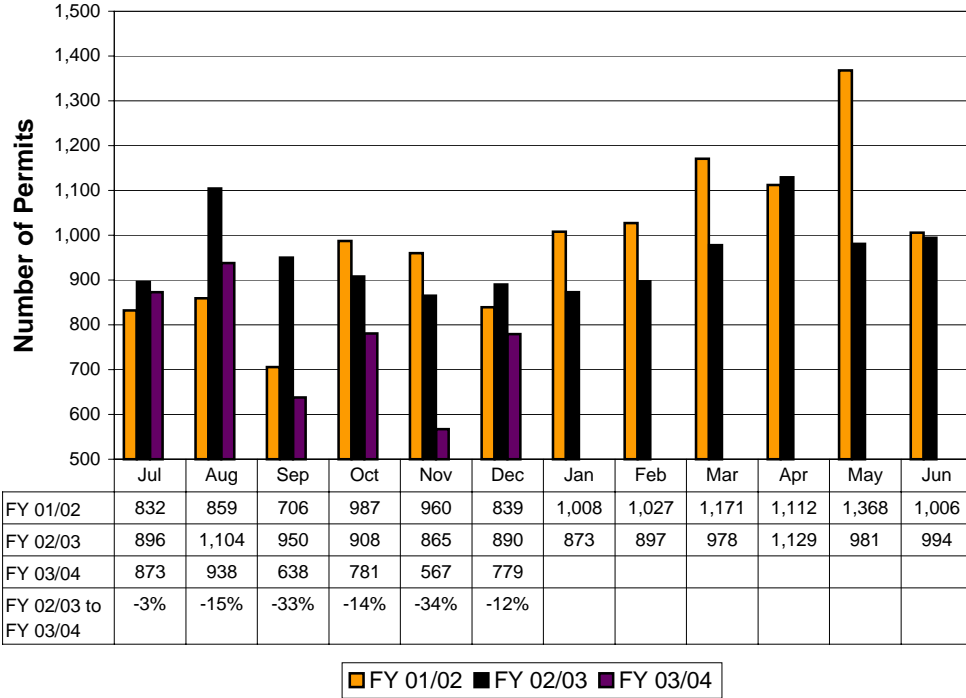
It does not reflect the volume of Right-of-Way Permits issued monthly.

Building Permits are issued for residential housing, apartments, mobile homes, retail/commercial and miscellaneous (i.e. room additions, pools, etc.).

PERFORMANCE MEASURE TYPE

Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input type="checkbox"/>
Input	<input checked="" type="checkbox"/>

Permits



NOTES: Data are provided by each individual business, or are benchmarked to industry standards. All information is deemed to be correct, but has not been verified.

OVERVIEW

PERIOD RESULTS

This chart depicts the volume of Building Permits issued monthly.

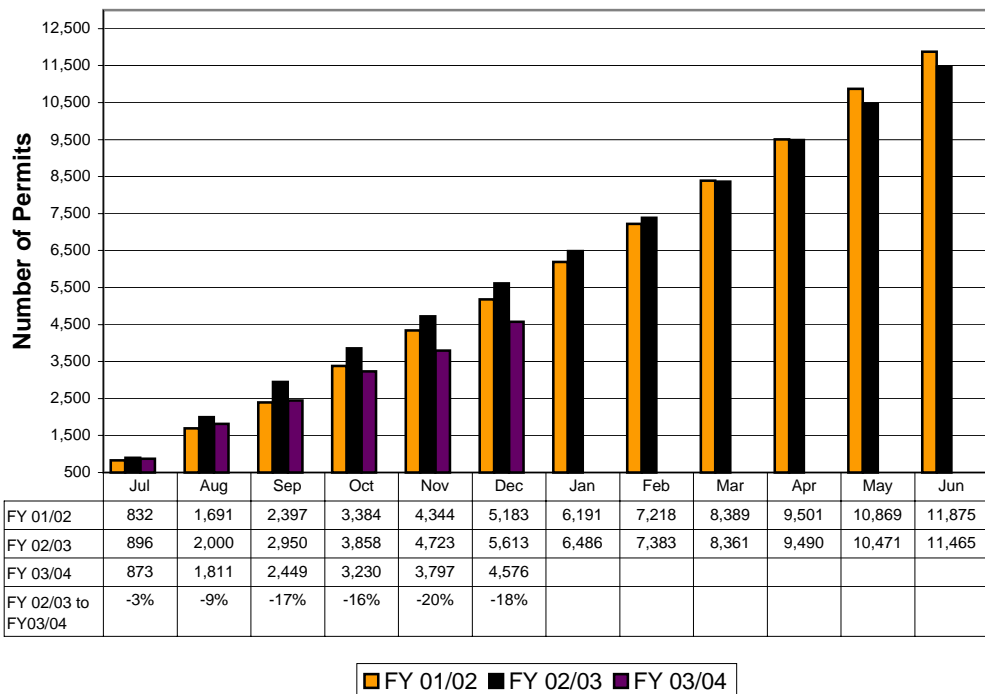
It does not reflect the volume of Right-of-Way Permits issued monthly.

Building Permits are issued for residential housing, apartments, mobile homes, retail/commercial and miscellaneous (i.e. room additions, pools, etc.).

PERFORMANCE MEASURE TYPE

Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input type="checkbox"/>
Input	<input checked="" type="checkbox"/>

Cumulative Year to Date Permits



NOTES: Data is provided by each individual business, or are benchmarked to industry standards. All information is deemed to be correct, but has not been verified.

OVERVIEW

PERIOD RESULTS

This chart compares monthly Inspection Stops for Fiscal Years 1999-2003.

An "Inspection Stop" is work performed at a single location. Multiple inspections may be performed at each stop.

PERFORMANCE MEASURE TYPE

Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input type="checkbox"/>
Input	<input checked="" type="checkbox"/>

OVERVIEW

PERIOD RESULTS

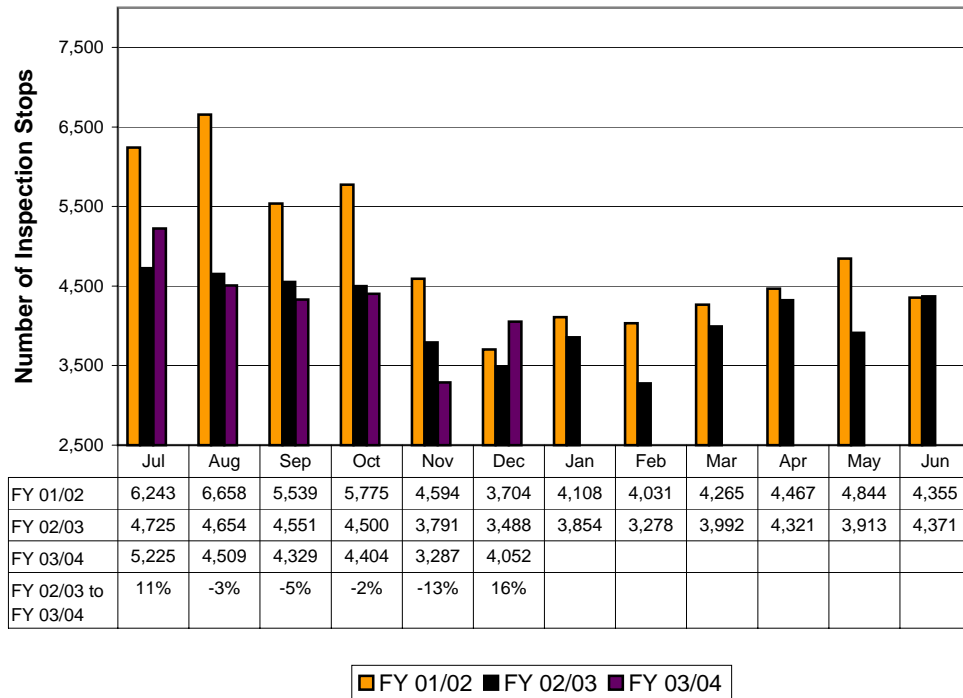
This chart shows the accumulative year to date Inspection Stops for Fiscal Years 1999-2003.

An "Inspection Stop" is work performed at a single location. Multiple inspections may be performed at each stop.

PERFORMANCE MEASURE TYPE

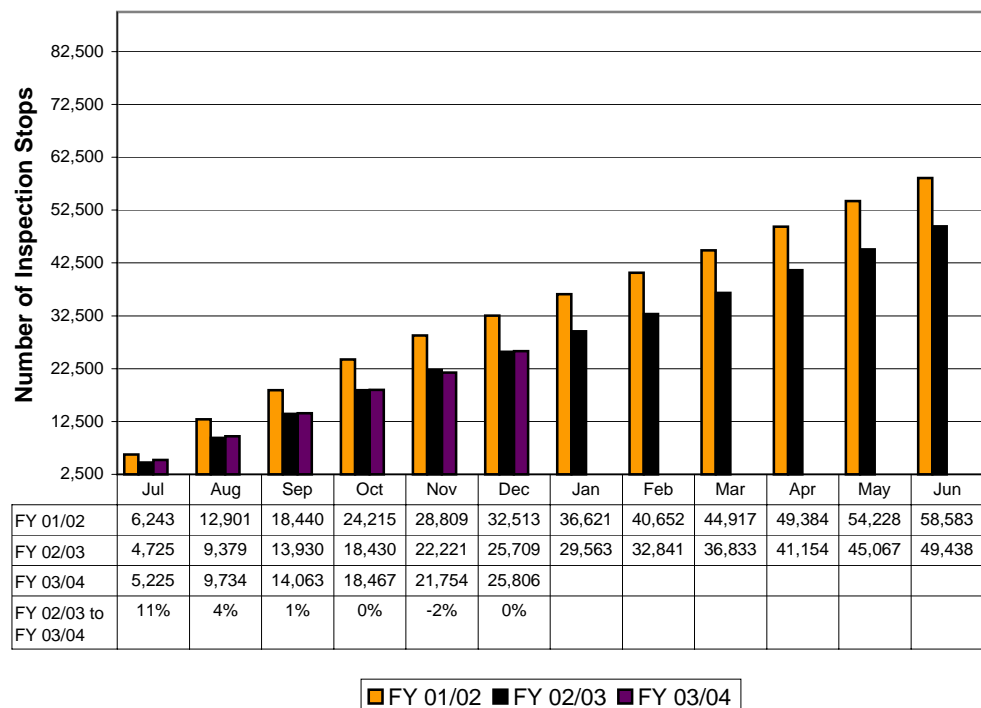
Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input type="checkbox"/>
Input	<input checked="" type="checkbox"/>

Inspection Stops



NOTES: Data is provided by each individual business, or are benchmarked to industry standards. All information is deemed to be correct, but has not been verified.

Cumulative Year to Date Inspection Stops



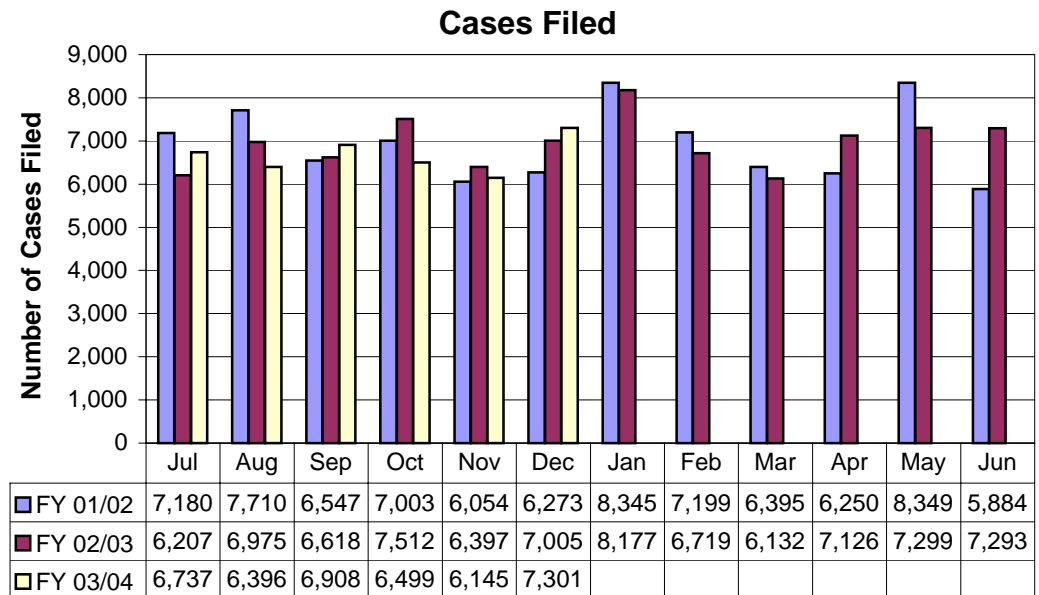
NOTES: Data is provided by each individual business, or are benchmarked to industry standards. All information is deemed to be correct, but has not been verified.

MUNICIPAL COURT

PROGRAM DESCRIPTION	KEY SERVICES
As the Judicial Branch of Government, it is the Court's mission to administer fair and impartial justice. The court is committed to providing efficient, accurate, consistent, and accessible services.	Adjudication of criminal, misdemeanor traffic, civil traffic, parking, vicious animal, and disputed property complaints as well as Petitions for Protection Orders.
CONTACT: Kathy Barrett, Court Administrator 480-644-3030 Kathryn.Barrett@cityofmesa.org	

OVERVIEW
PERIOD RESULTS
The Mesa Police Department, the Mesa City Prosecutor, and other police agencies file complaints with the court. FY to date case filings are down 3% from last year and 5.2% from two years ago.

PERFORMANCE MEASURE TYPE
Outcome <input type="checkbox"/>
Quality <input type="checkbox"/>
Efficiency <input type="checkbox"/>
Output <input type="checkbox"/>
Input <input checked="" type="checkbox"/>



NOTES: Data reflects the total of all cases filed - Criminal, Misdemeanor Traffic, Civil Traffic, Parking, Vicious Animal, Disputed Property and Petitions for Protection Orders.

OVERVIEW

PERIOD RESULTS

The collections are a direct result of the combined efforts of the Court's Collection Division staff, timely notification to MVD of license suspensions, collection agency activities, the state tax intercept program, and the police department warrant detail. ISD staff and their technical skills play an integral role in the court's ability to collect outstanding fines and fees. Collection efforts resulted in a 4.1% increase from last year and 12.6% from two years ago.

PERFORMANCE MEASURE TYPE

Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input checked="" type="checkbox"/>
Input	<input type="checkbox"/>

Fines and Fees Collected



NOTES: This amount includes fines and fees, restitution, and the 80% penalty assessment as required by state statute.

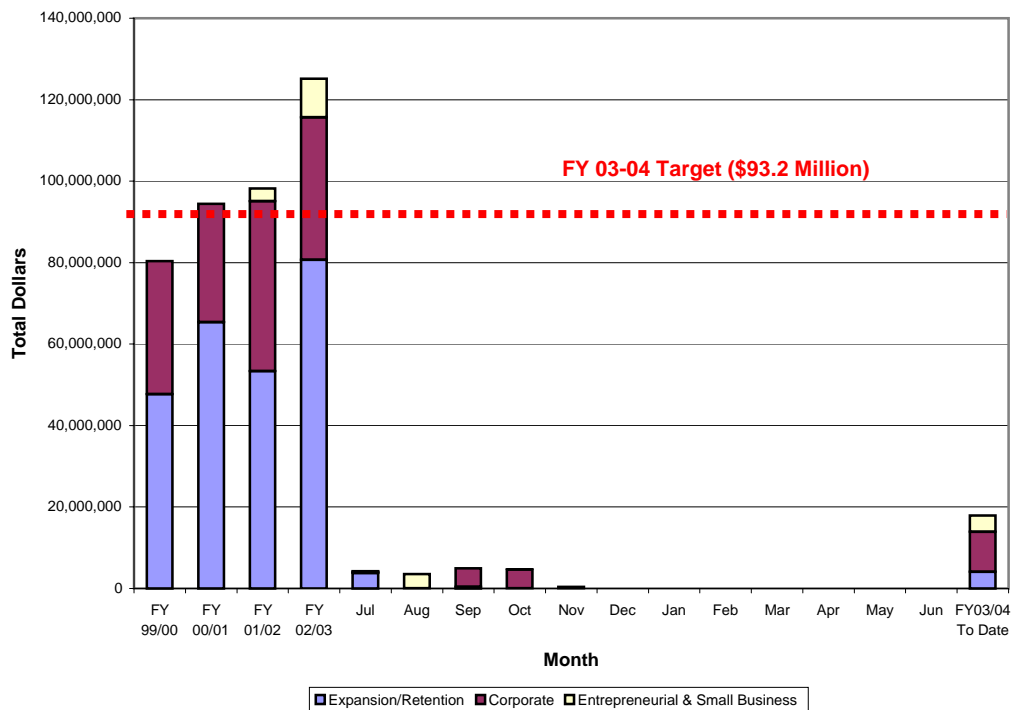
ECONOMIC DEVELOPMENT

PROGRAM DESCRIPTION	KEY SERVICES
The City of Mesa's Office of Economic Development actively promotes and preserves the economic strength of the City to ensure that Mesa is the preferred location for new, existing, and expanding organizations.	Economic Development serves as a vital link for Mesa's multi-faceted business community. We provide information and direct assistance to help businesses plan for success.
CONTACT: Richard Mulligan, Economic Development Director, 480-644-2398, richard.mulligan@cityofmesa.org	

OVERVIEW
PERIOD RESULTS
This chart depicts the monthly and year-to-date figures as well as the annual target for Annual Payroll generated for projects assisted by the Office of Economic Development. We are currently not on track of meeting the fiscal year target.

PERFORMANCE MEASURE TYPE
Outcome <input checked="" type="checkbox"/>
Quality <input type="checkbox"/>
Efficiency <input type="checkbox"/>
Output <input type="checkbox"/>
Input <input type="checkbox"/>

Annual Payroll Generated



NOTES: Data are provided by each individual business, or are benchmarked to industry standards. All information is deemed to be correct, but has not been verified.

OVERVIEW

PERIOD RESULTS

This chart depicts the historical annual, monthly and year-to-date figures as well as the annual target for Capital Investment generated for the projects assisted by the Office of Economic Development. We are currently on track to of meeting our fiscal year target.

PERFORMANCE MEASURE TYPE

Outcome ☒

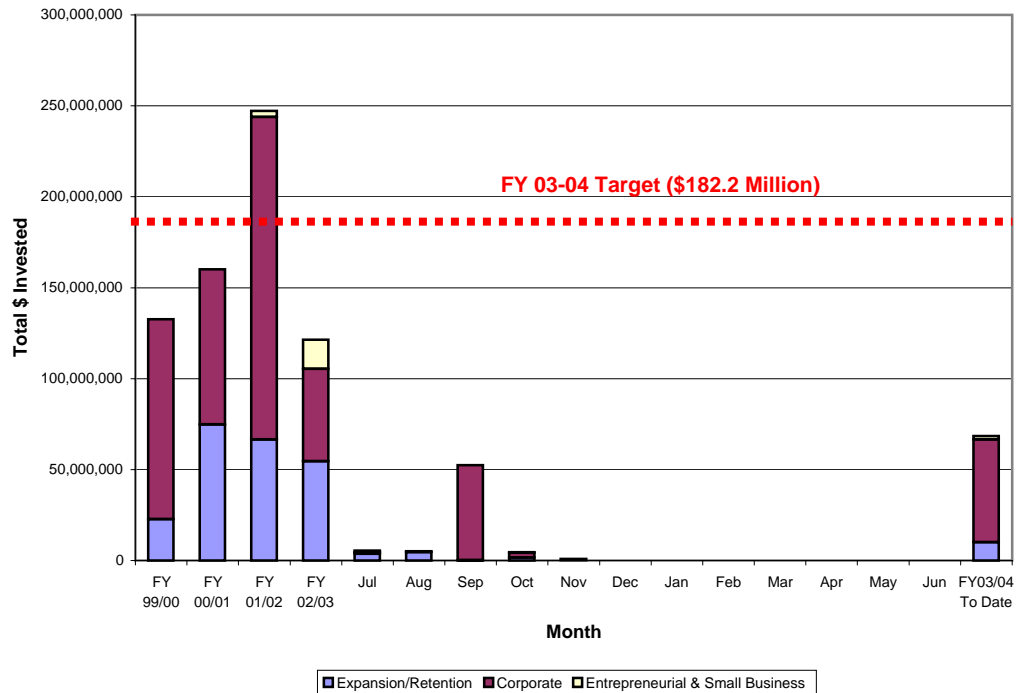
Quality ☐

Efficiency ☐

Output ☐

Input ☐

Capital Investment



NOTES: Data is provided by each individual business, or is benchmarked to industry standards. All information is deemed to be correct, but has not been verified.

OVERVIEW

PERIOD RESULTS

This chart depicts the historical annual, monthly and year-to-date figures as well as the annual target for New and Retained Jobs for projects assisted by the Office of Economic Development. We are currently not on track of meeting the fiscal year target.

PERFORMANCE MEASURE TYPE

Outcome ☒

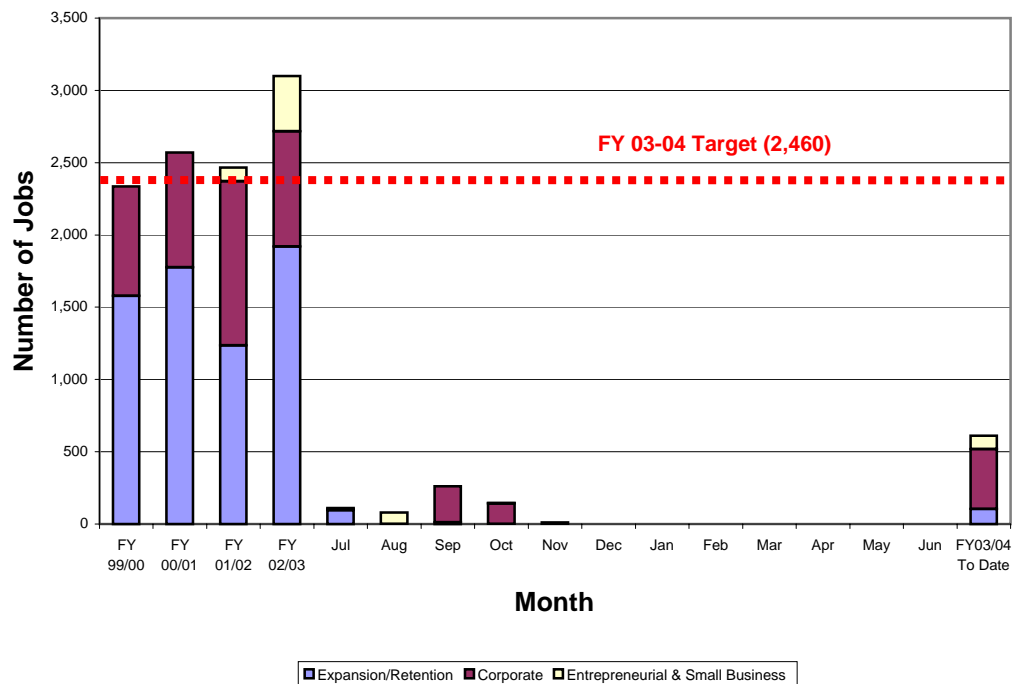
Quality ☐

Efficiency ☐

Output ☐

Input ☐

New Jobs and Jobs Retained



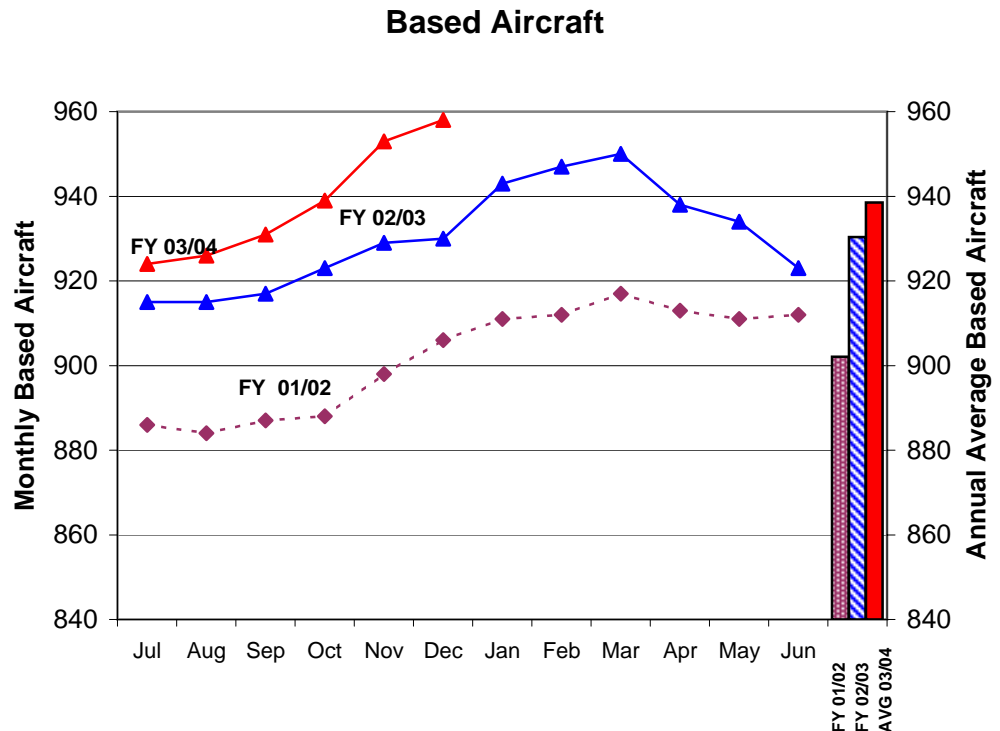
NOTES: Data is provided by each individual business, or is benchmarked to industry standards. All information is deemed to be correct, but has not been verified.

FALCON FIELD AIRPORT

PROGRAM DESCRIPTION	KEY SERVICES
Falcon Field Airport's mission is to provide the public with a valuable air transportation resource, both by enhancing and preserving the aeronautical industry for the community while maintaining the highest level of safety and professional service.	Mesa's Falcon Field Airport serves as a vital component our national air transportation system. It is a general aviation airport as well as a reliever airport for Sky Harbor International. Falcon Field provides a base for over 900 aircraft including personal, business, recreational, and collections. It also provides a base for over 70 aviation and non-aviation businesses. Both services generate revenue for the airport and the City of Mesa.
CONTACT: Mark Meyers, Airport Director, 480-644-4045, mark.meyers@cityofmesa.org	

OVERVIEW
PERIOD RESULTS
This graph illustrates the number of based aircraft at Falcon Field. March of 2003 shows an all-time high of 950 aircraft. The increases indicated in both fiscal years ranging from October through March are reflective of winter visitors basing their aircraft at Falcon Field.

PERFORMANCE MEASURE TYPE
Outcome <input type="checkbox"/>
Quality <input type="checkbox"/>
Efficiency <input type="checkbox"/>
Output <input checked="" type="checkbox"/>
Input <input type="checkbox"/>



NOTES: The above graph includes aircraft in hangars, covered tie-downs, ramp tie-downs and aircraft based on leased property.

OVERVIEW

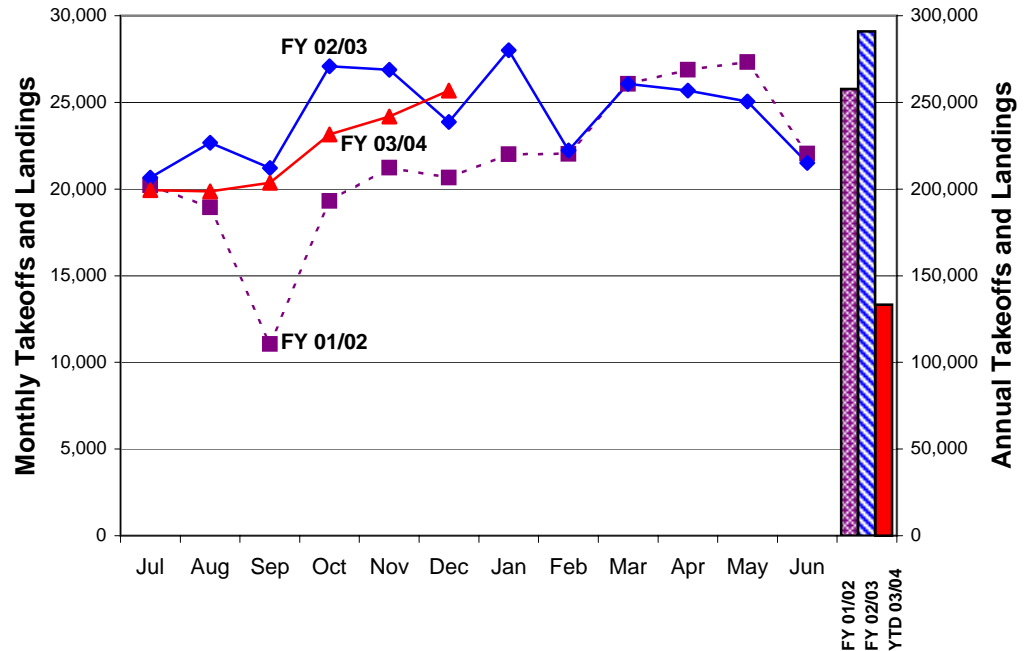
PERIOD RESULTS

FY 02/03 reflects an increase in traffic operations over FY 01/02 of 13 percent. This is largely in part a result of a curtail of flying and decreased operations in September and October of 2001 due to the tragic event of 9/11. However, FY 02/03 may still have increased (by a lesser percentage) because of the increased number of based aircraft and other increased activity.

PERFORMANCE MEASURE TYPE

Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input checked="" type="checkbox"/>
Input	<input type="checkbox"/>

Air Traffic Operations



NOTES: Data is provided by the Federal Aviation Administration – Falcon Field Tower personnel.

OVERVIEW

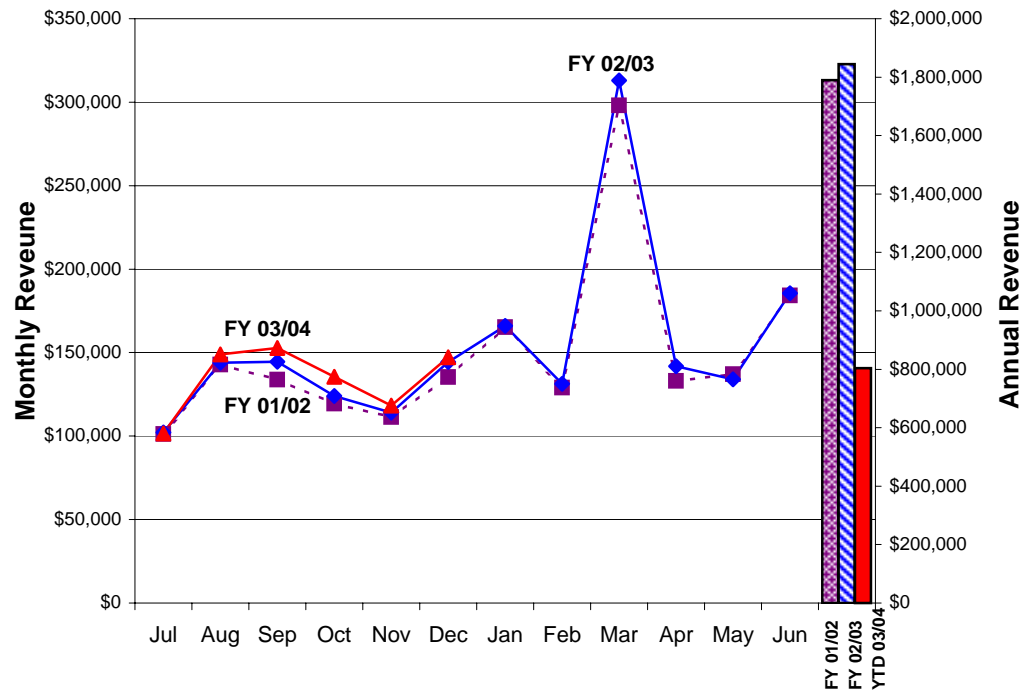
PERIOD RESULTS

The monthly revenue stream is very steady from year to year. The graph would reflect a substantial change in revenue if a new lease is signed or if one cancels. Most other revenue sources remain somewhat steady.

PERFORMANCE MEASURE TYPE

Outcome	<input checked="" type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input type="checkbox"/>
Input	<input type="checkbox"/>

Revenue



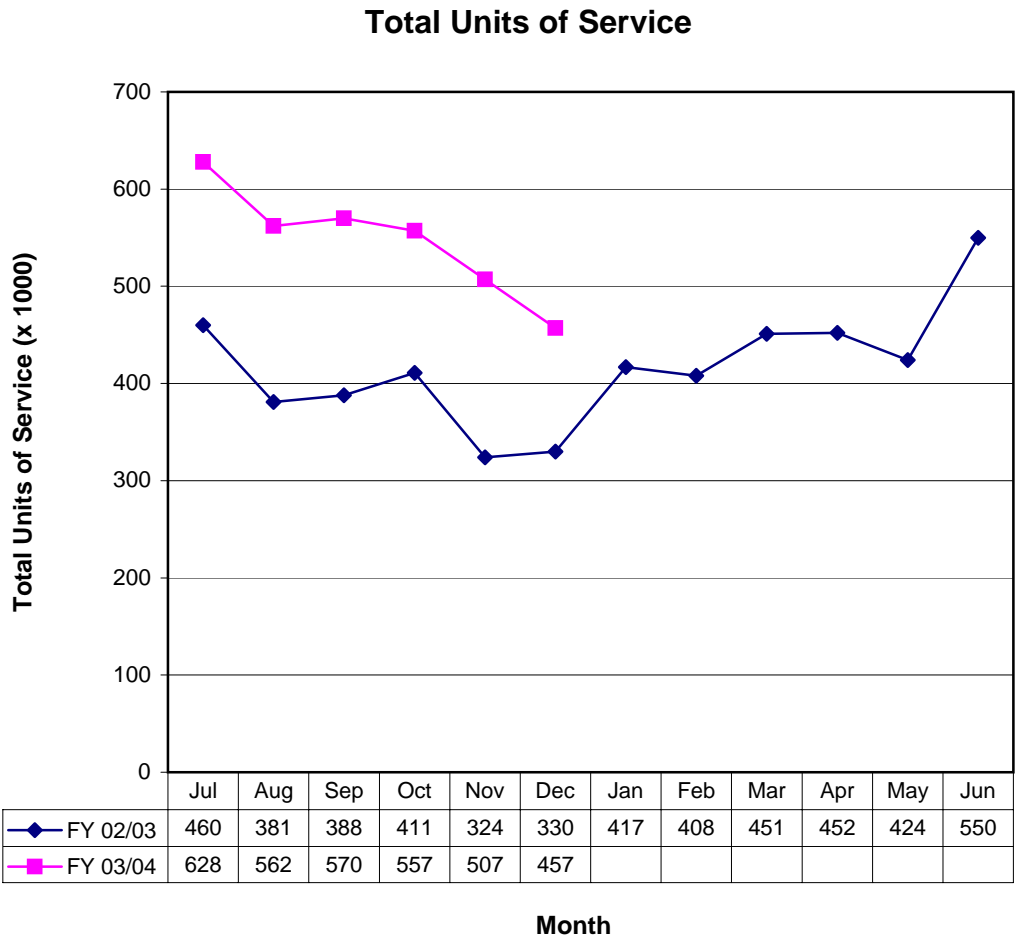
NOTES: Falcon Field's major revenue categories by percentage are: Hangar and Tiedown rental – 58%; Lease of land – 33%; Fuel Commission – 4%; Storage room rentals – 2%; Other 3%

LIBRARY

PROGRAM DESCRIPTION	KEY SERVICES
Library resources, services and programs support the information, cultural, educational and leisure-time needs of its users. The library's community-based strategic plan—Planning for Results—outlines in detail its goals and objectives, and regular updates can be accessed through the library's web page at www.mesalibrary.org	Provides public access to books, audiovisual materials and electronic resources; assists users with locating information and materials; offers educational programs ranging from storytimes for children to computer training for senior adults.
CONTACT: Trisha Sorensen, Special Assistant to the Community Services Manager 480.644.2336, patricia.sorensen@cityofmesa.org	

OVERVIEW
PERIOD RESULTS
Units of Service overall were higher in 2003 than 2002. The increase from 2002 to 2003 was primarily due to: 1) Opening of Red Mountain, 2) Growth in city population, 3) Increased public use of electronic resources, and 4) Facilities modified to ease patron use. The decline in Units of Service for 2003 are believed to be due to reduced availability of new materials due to budget cuts. Purchases of new materials were drastically reduced in March 2003. Programming was also reduced in 2003.

PERFORMANCE MEASURE TYPE
Outcome <input type="checkbox"/>
Quality <input type="checkbox"/>
Efficiency <input type="checkbox"/>
Output <input checked="" type="checkbox"/>
Input <input type="checkbox"/>



NOTES: Units of Service: Includes circulation counts, reference transactions, program attendance, and all other key library services. See www.mesalibrary.org for details.

OVERVIEW

PERIOD RESULTS

Circulation increase can be attributed to:

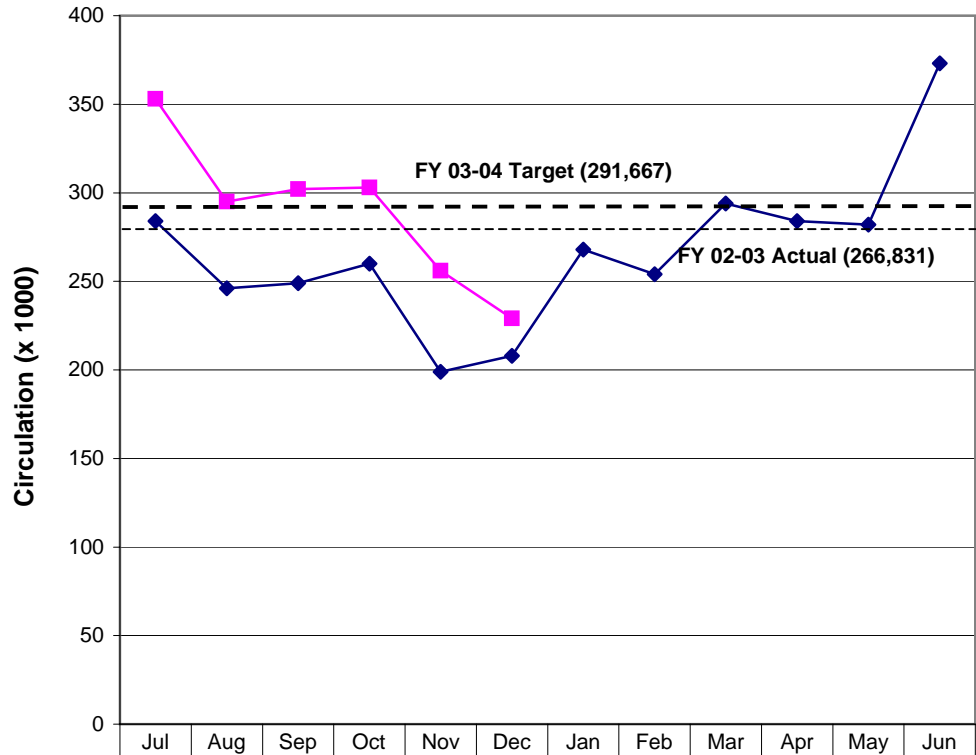
- 1) Implementation of strategic plan objective to base collection building on public demand,
- 2) Downturn in the economy (more family outings and job searches), and
- 3) Check-out periods changed to increase turnover rate of popular materials.

The decline in circulation rates for 2003 is believed to be due to a reduction in the availability of new materials due to budget cuts. In March 2003 purchases of new materials was drastically reduced.

PERFORMANCE MEASURE TYPE

Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input checked="" type="checkbox"/>
Input	<input type="checkbox"/>

Circulation



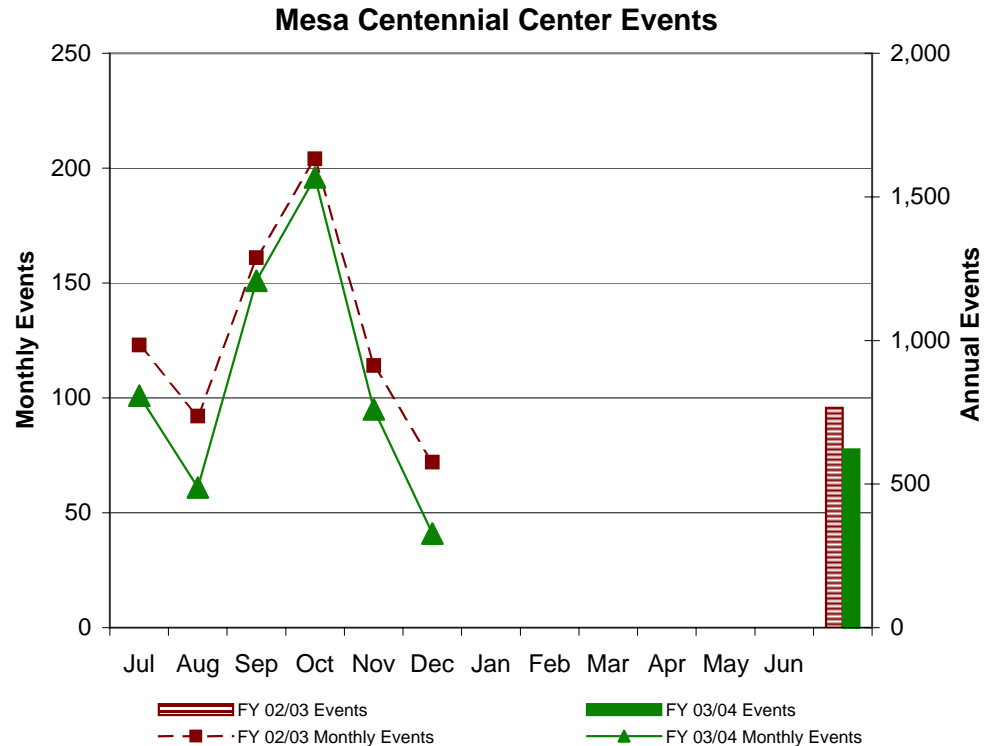
Month

NOTES: Monthly circulation target based on Goal #3 of the Library's 2001 Planning For Results, Objective 3.2: "Between 2001/02 and 2003/04, the circulation of library materials will increase from 2.5 million to 3.5 million". This equates to an average monthly circulation target of 291,667.

MESA CENTENNIAL CENTER

PROGRAM DESCRIPTION	KEY SERVICES
Mesa Centennial Center serves as an important resource to the City not only by generating revenues by selling space and services for meetings, concerts, and other events, but also by attracting people to downtown Mesa, collecting sales tax, and providing reasonably priced event and exhibit space in the East Valley.	Centennial Center provides space for a variety of programs for both commercial and private customers. The Center serves as a site for meetings, receptions, classes, concerts, and many other events.
CONTACT: Rhett Evans, Mesa Centennial Center Director, 480.644.2667, rhett.evans@cityofmesa.org	

OVERVIEW	
PERIOD RESULTS	
Despite an increased sales effort in the fall, the number of events in December was low. Many high-end facilities were competing with mid-range facilities for corporate holiday events.	
PERFORMANCE MEASURE TYPE	
Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input checked="" type="checkbox"/>
Input	<input type="checkbox"/>



NOTES: Data source is the Center's internal database tracking application.

OVERVIEW

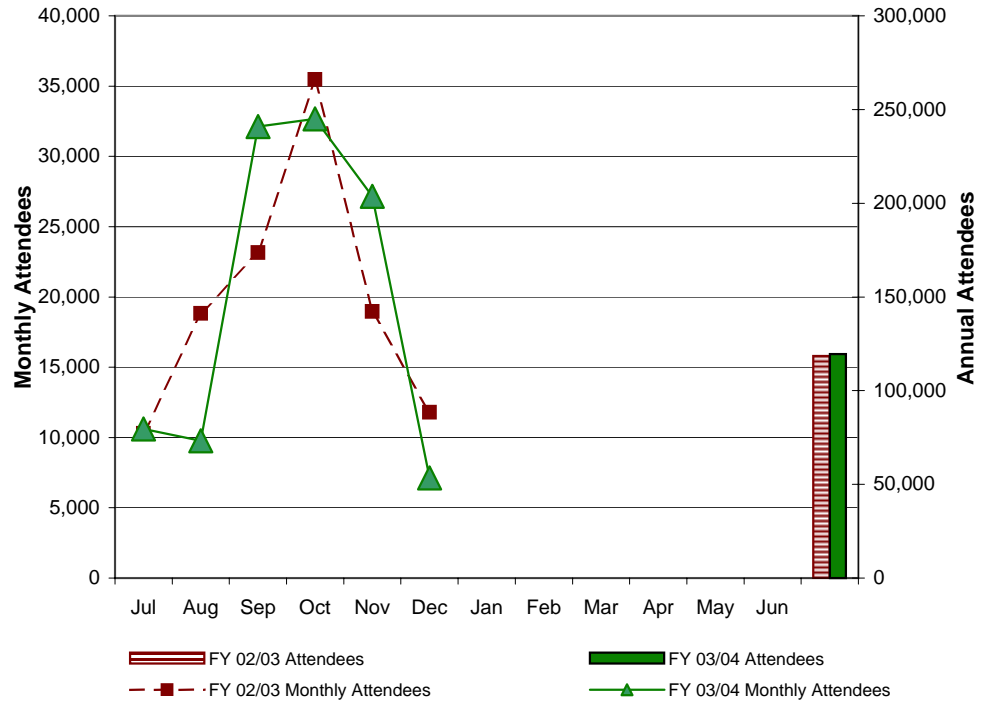
PERIOD RESULTS

As a result of fewer events being held this month, the number of attendees declined. The majority of events held in December were corporate holiday parties, hosted by clients such as: Boeing, Sun Pontiac, MTD Southwest, and Mesa Fully Formed.

PERFORMANCE MEASURE TYPE

Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input checked="" type="checkbox"/>
Input	<input type="checkbox"/>

Mesa Centennial Center Attendees



NOTES: Data source is the Center's internal database tracking application.

OVERVIEW

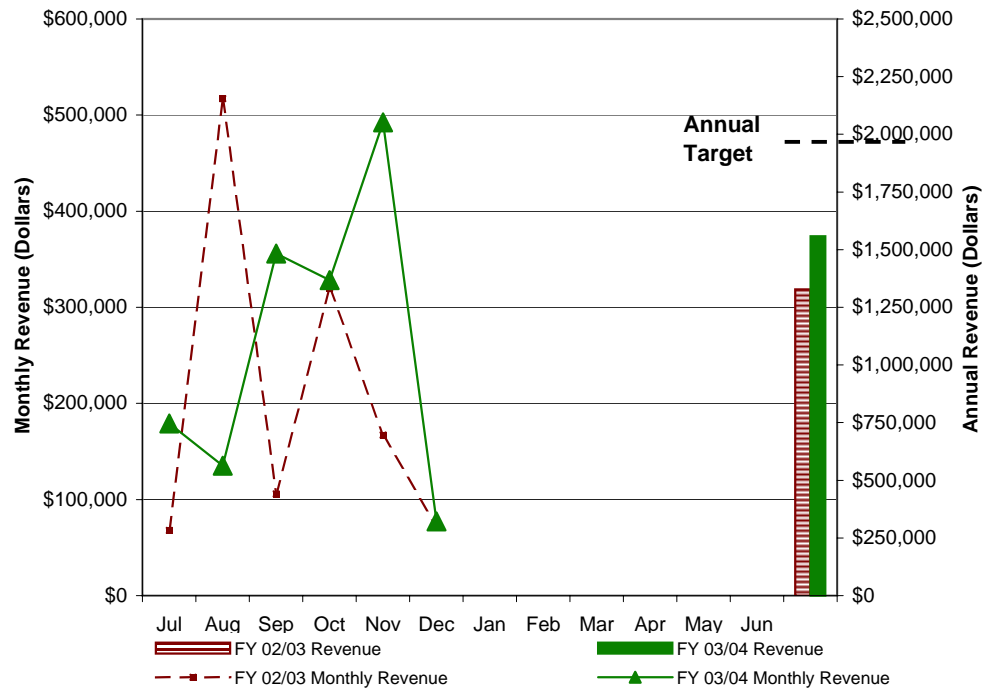
PERIOD RESULTS

Even though fewer events were held this month, revenue remained similar to December of 2002. A fair portion of revenue this month was generated through food and beverage sales. No concerts were held in December, creating the appearance of a dramatic decline in revenues.

PERFORMANCE MEASURE TYPE

Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input checked="" type="checkbox"/>
Input	<input type="checkbox"/>

Mesa Centennial Center Revenue



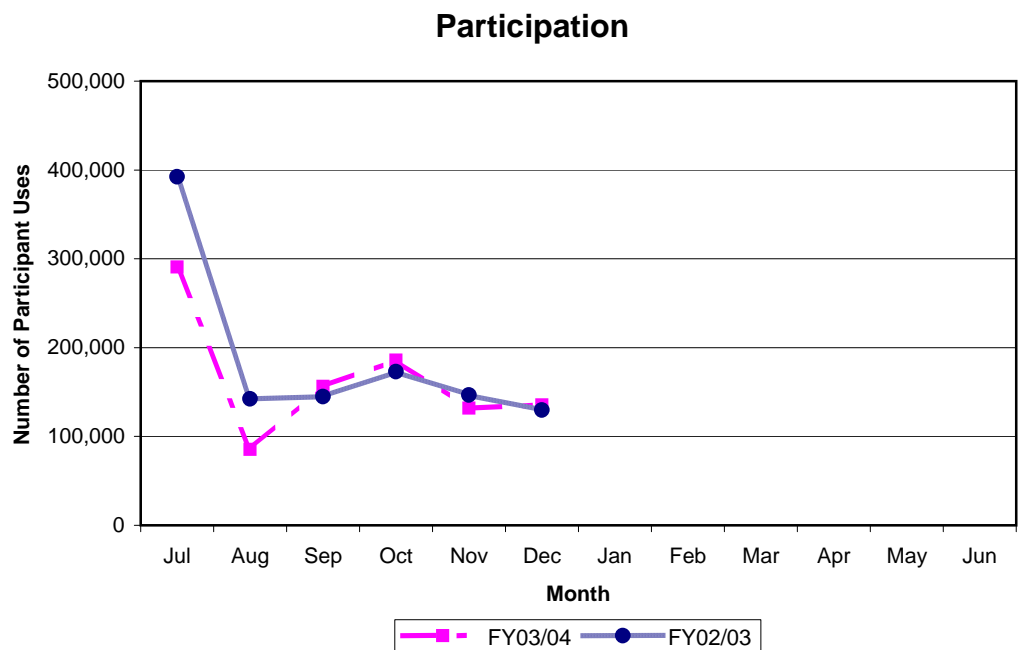
NOTES: Data source is the Center's internal database tracking application. Revenue total does not include complimentary space which is \$14,180 fiscal year to date.

PARKS AND RECREATION DIVISION

PROGRAM DESCRIPTION	KEY SERVICES
<p><i>It is the mission of the Mesa Parks and Recreation Division to provide a system of well-balanced, safe, accessible, and affordable parks and recreation opportunities, facilities, programs, and services that will enhance the economic vitality of the city; that will foster community and neighborhood pride and stability; that will encourage personal growth, health, and fitness; and that will enhance the general quality of life in Mesa.</i></p>	<p><i>Develop, manage, and maintain the parks, basins, multi-use paths, pools, sportsfields, courts, recreation centers; facilities including Hohokam Stadium, Mesa Cemetery, Dobson Ranch and Riverview Golf Courses. Develop and administer sports, leisure, and recreational opportunities to all ages of our community and visitors of Mesa.</i></p>
<p>CONTACT: Bob White, Acting Parks and Recreation Director, 480.644.2198, Bob.White@cityofmesa.org</p>	

OVERVIEW
<p>PERIOD RESULTS</p> <p><i>The decline in 03-04 attendance is attributable to: 1) reduced program service delivery as a result of budget reductions; 2) clarification of participants and spectators; and 3) variances in program registration periods.</i></p>

PERFORMANCE MEASURE TYPE
Outcome <input type="checkbox"/>
Quality <input type="checkbox"/>
Efficiency <input type="checkbox"/>
Output <input type="checkbox"/>
Input <input checked="" type="checkbox"/>



NOTES: Program participation totals include youth, adult and senior sports and recreation programs held at both non and City-owned facilities, special events, golf, tennis, aquatic, and adaptive participation.

OVERVIEW

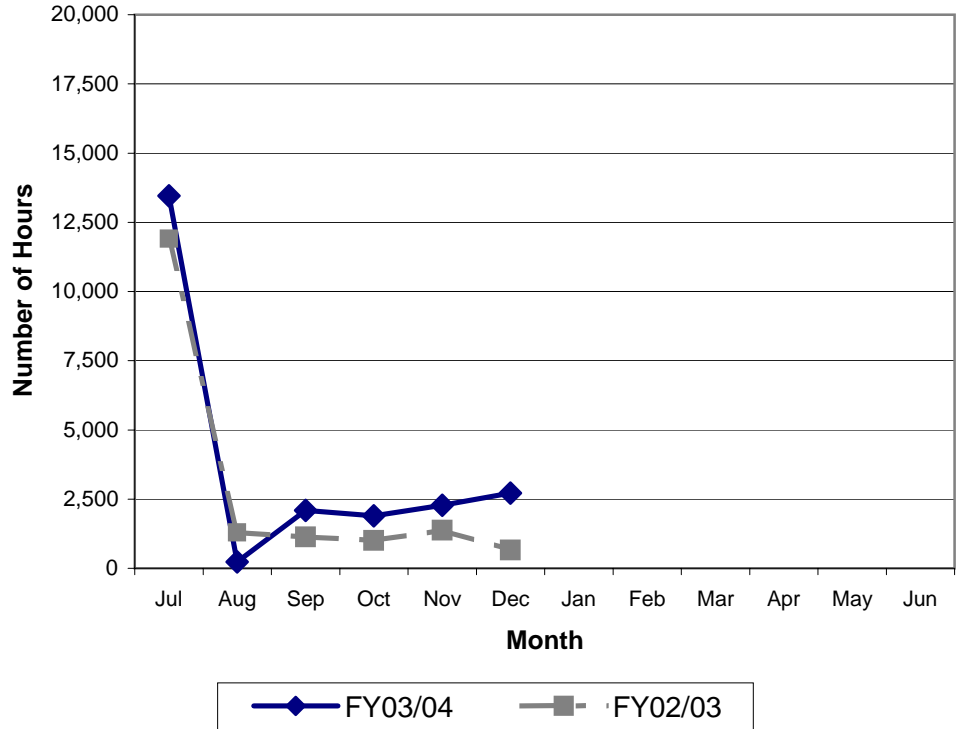
PERIOD RESULTS

The Parks and Recreation Division depends on the invaluable contribution of time and effort by volunteers who support many of its service and program offerings. It has been determined that the wage equivalent of a volunteer hour is \$16.54. The volunteer hours provide a better glimpse in 03-04 of actual numbers due to the addition of a division volunteer coordinator to track and measure these stats.

PERFORMANCE MEASURE TYPE

Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input type="checkbox"/>
Input	<input checked="" type="checkbox"/>

Volunteer Hours



NOTES: Data Source: Division Monthly Performance Report

OVERVIEW

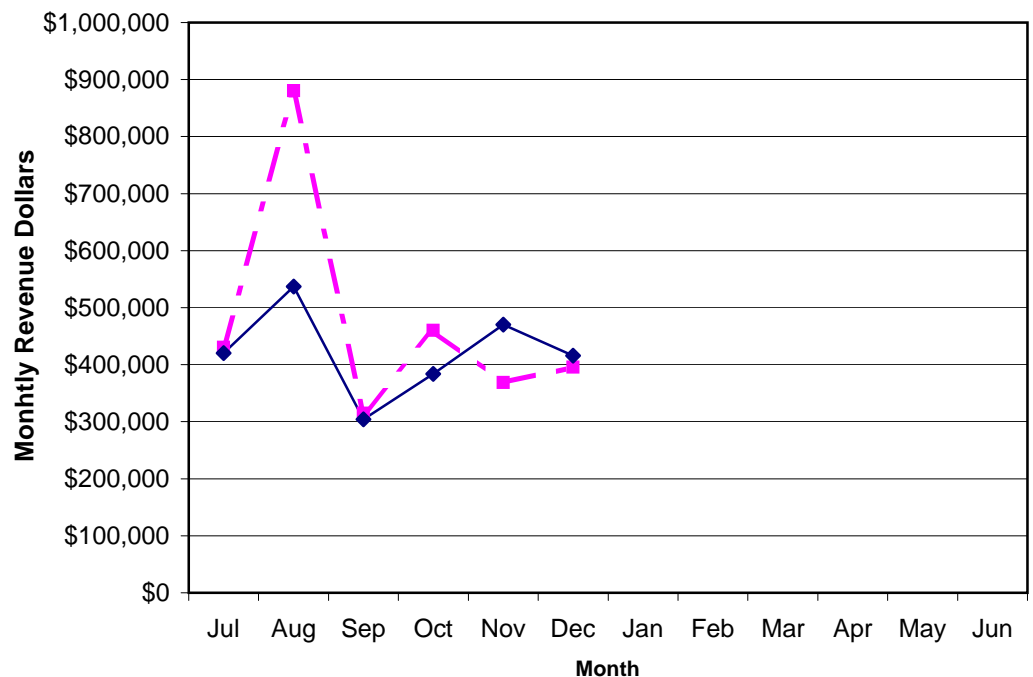
PERIOD RESULTS

Overall, revenues have slightly increased in 03-04. This is attributable to: 1) increased fees and charges as part of five-year master plan goals; 2) grant funds of \$394,468 received in August for the development of Augusta Ranch Park; and 3) variances in program registration periods.

PERFORMANCE MEASURE TYPE

Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input type="checkbox"/>
Input	<input checked="" type="checkbox"/>

Revenue



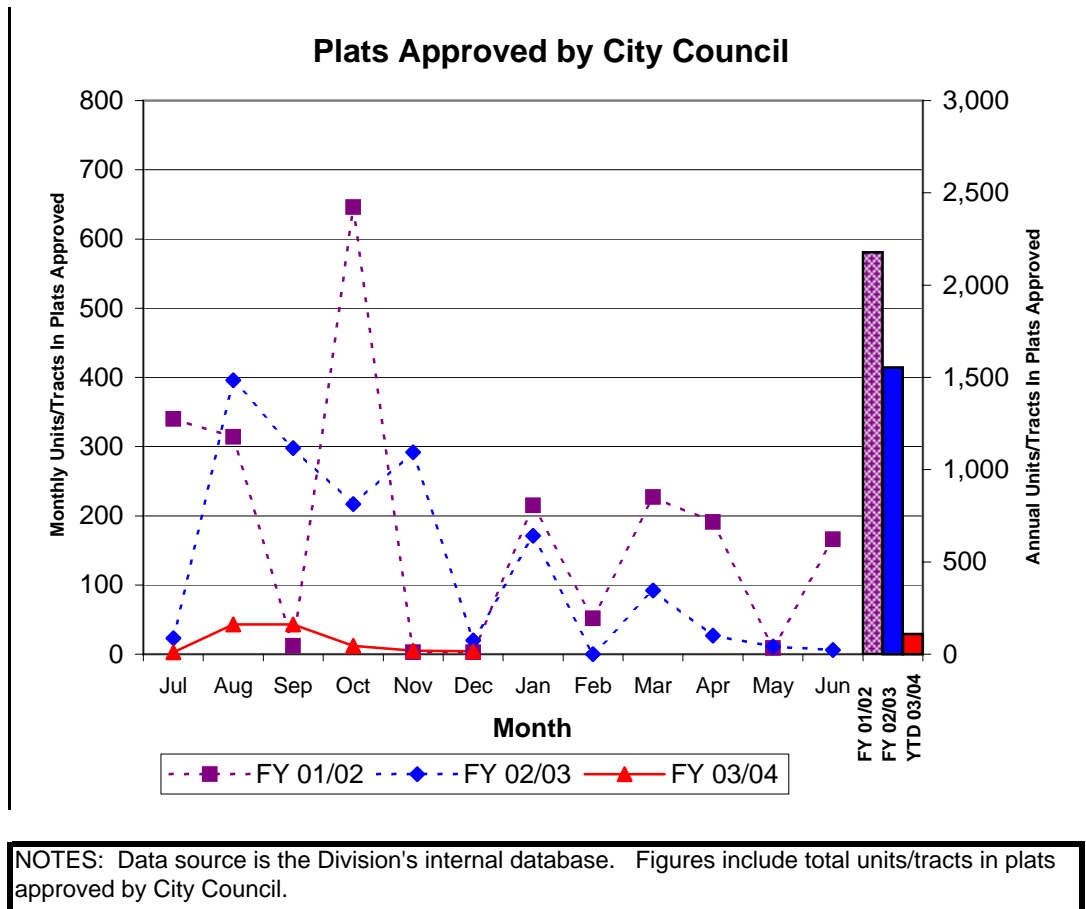
NOTES: Data Source: Division Monthly Performance Report; Total Fee Assistance subsidized in 03-04 is \$37,439 as compared to \$29,745 in 02-03.

PLANNING

PROGRAM DESCRIPTION	KEY SERVICES
It is the mission of the Planning Division to provide professional planning and technical services to guide the orderly development of the community and promote a sustainable built environment.	Planning staff assist the Planning and Zoning Board, Design Review Board, and Board of Adjustment in making appropriate land use and development decisions, and provides professional planning services to the public.
CONTACT: John Wesley, Planning Director, 480-644-2181, John.Wesley@cityofmesa.org	

OVERVIEW
PERIOD RESULTS
The number of units/tracts in plats approved by City Council demonstrates a continual decline in activity. Total units/tracts approved for year-to-date FY 2003/04 is only eight percent of those approved in the same time period for 2002/04.

PERFORMANCE MEASURE TYPE
Outcome <input checked="" type="checkbox"/>
Quality <input type="checkbox"/>
Efficiency <input type="checkbox"/>
Output <input type="checkbox"/>
Input <input type="checkbox"/>



OVERVIEW

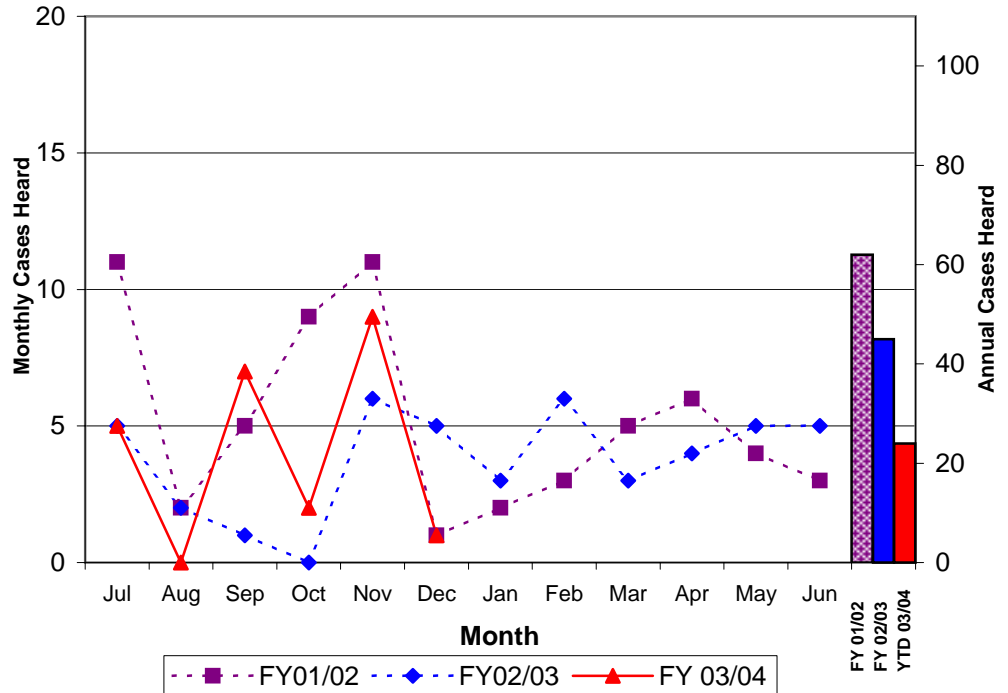
PERIOD RESULTS

Only one case was heard by the Planning and Zoning Board this month. However, year-to-date FY 2003/04 shows a 27% increase over the previous year.

PERFORMANCE MEASURE TYPE

Outcome	<input checked="" type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input type="checkbox"/>
Input	<input type="checkbox"/>

Cases Heard by the Planning and Zoning Board



NOTES: Data source is the Division's internal database.

OVERVIEW

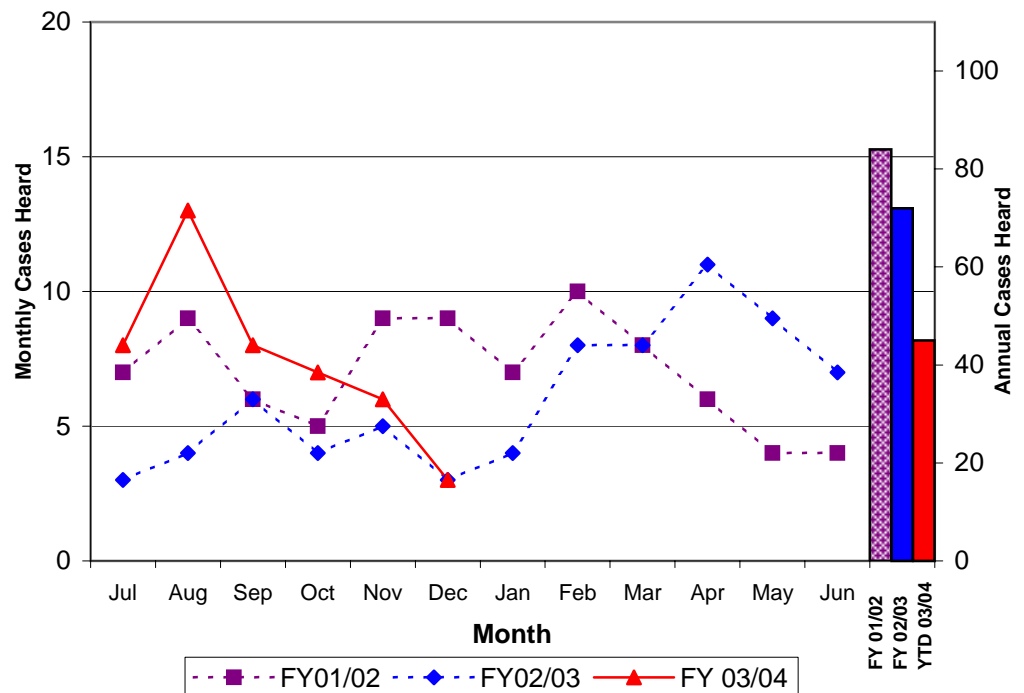
PERIOD RESULTS

The number of cases heard has declined monthly from its peak in August 2003. However, when comparing year-to-date totals for 2003/03 a 44% increase is exhibited.

PERFORMANCE MEASURE TYPE

Outcome	<input checked="" type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input type="checkbox"/>
Input	<input type="checkbox"/>

Cases Heard by the Design Review Board



NOTES: Data Source is the Division's internal database.

OVERVIEW

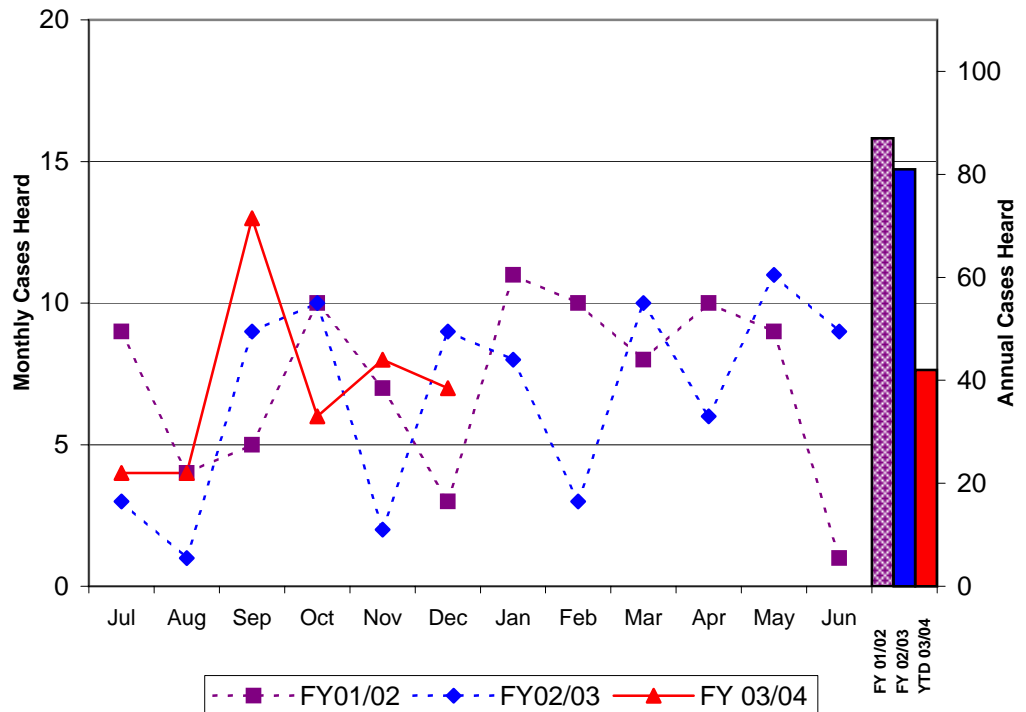
PERIOD RESULTS

The monthly average of cases heard for FY 03/04 is the highest that it has been for the last three years.

PERFORMANCE MEASURE TYPE

Outcome	<input checked="" type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input type="checkbox"/>
Input	<input type="checkbox"/>

Cases Heard by the Zoning Administrator



NOTES: Data source is the Division's internal database.

OVERVIEW

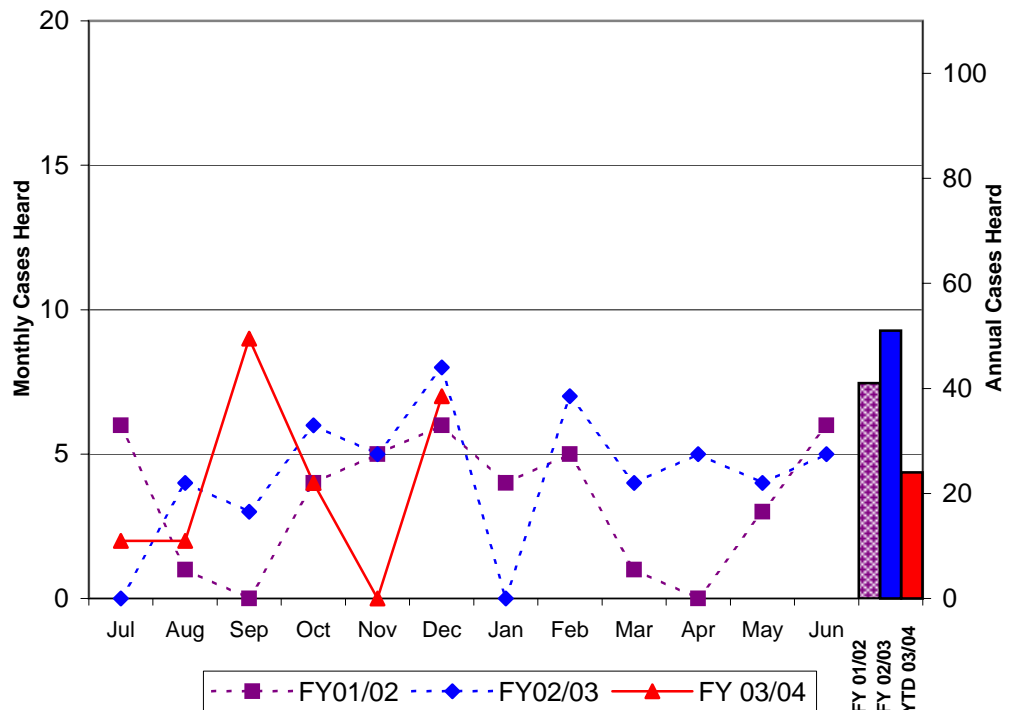
PERIOD RESULTS

The number of cases heard in December increased, after two months of decline. September's caseload was the highest it has been for the last three years. Monthly caseloads are cyclical, but when examining on a annual or semi-annual bases the average monthly caseload is close to six cases per month.

PERFORMANCE MEASURE TYPE

Outcome	<input checked="" type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input type="checkbox"/>
Input	<input type="checkbox"/>

Cases Heard by the Board of Adjustment



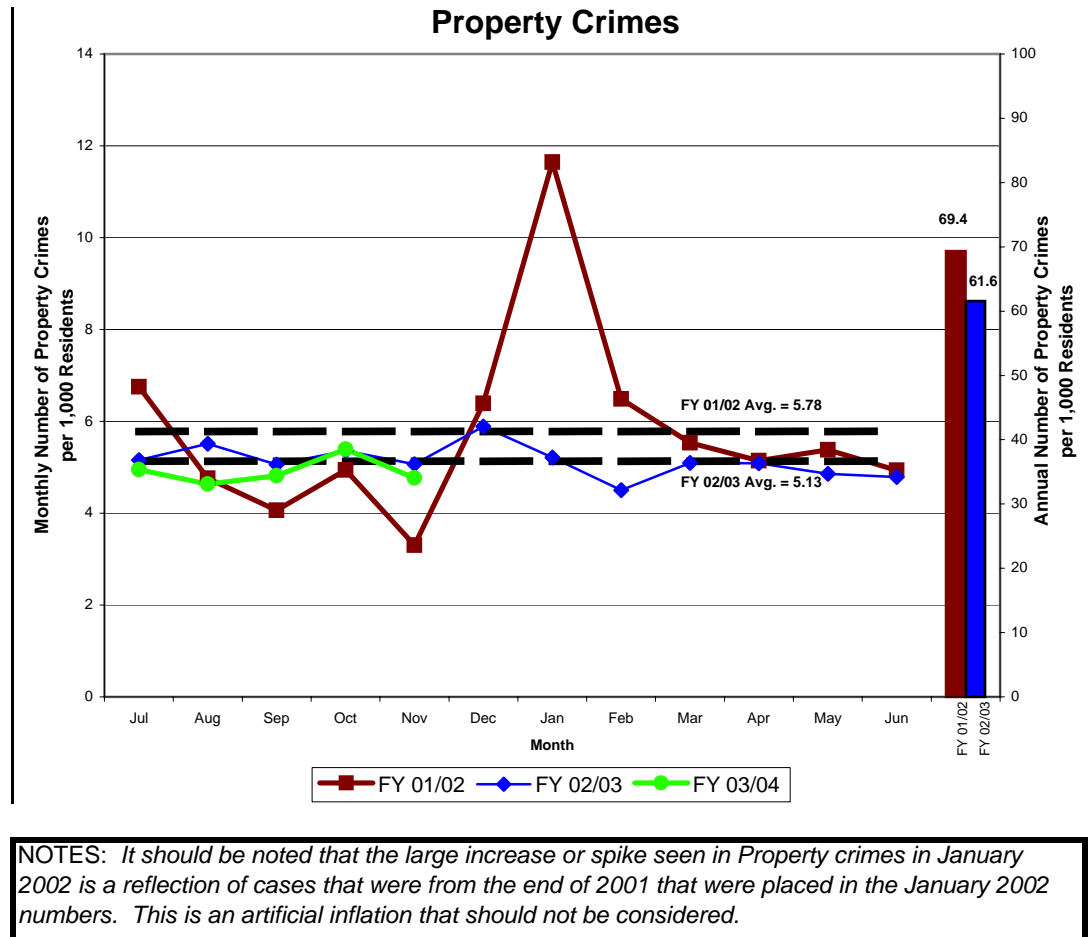
NOTES: Data source is the Division's internal database.

POLICE

PROGRAM DESCRIPTION	KEY SERVICES
The mission of the Police Department is to improve the quality of life in Mesa. To work together with all citizens to preserve life, maintaining human rights, protect property, and promote public safety.	Our goal is to create a partnership with the community as a means of identifying and addressing public safety and other quality of life issues which includes enforcing the laws of the State while protecting individual human rights.
CONTACT: Dennis Donna, Police Chief, 480-644-2070, Dennis.Donna@cityofmesa.org	

OVERVIEW
PERIOD RESULTS
The Property Crimes as depicted in this chart represent those Property crimes as defined by the FBI's Uniform Crime Reports. They are Burglary, Theft, Motor Vehicle Theft and Arson. The Fiscal Year 2002/03 did show a decrease in these Property crimes per thousand population from the Fiscal Year 2001/02. The average number of Property crimes per thousand population for the Fiscal Year 2001/02 equals 5.65 crimes per thousand. The average number of Property crimes per thousand population for the Fiscal Year 2002/03 equals 5.13 crimes per thousand. The Property Crimes decreased from 2406 in October, 2003 to 2130 crimes in November, 2003 for a 11% decrease. The November, 2003 Property Crimes decreased 4% from the November Crimes in 2002.

PERFORMANCE MEASURE TYPE
Outcome <input type="checkbox"/>
Quality <input type="checkbox"/>
Efficiency <input type="checkbox"/>
Output <input checked="" type="checkbox"/>
Input <input type="checkbox"/>



OVERVIEW

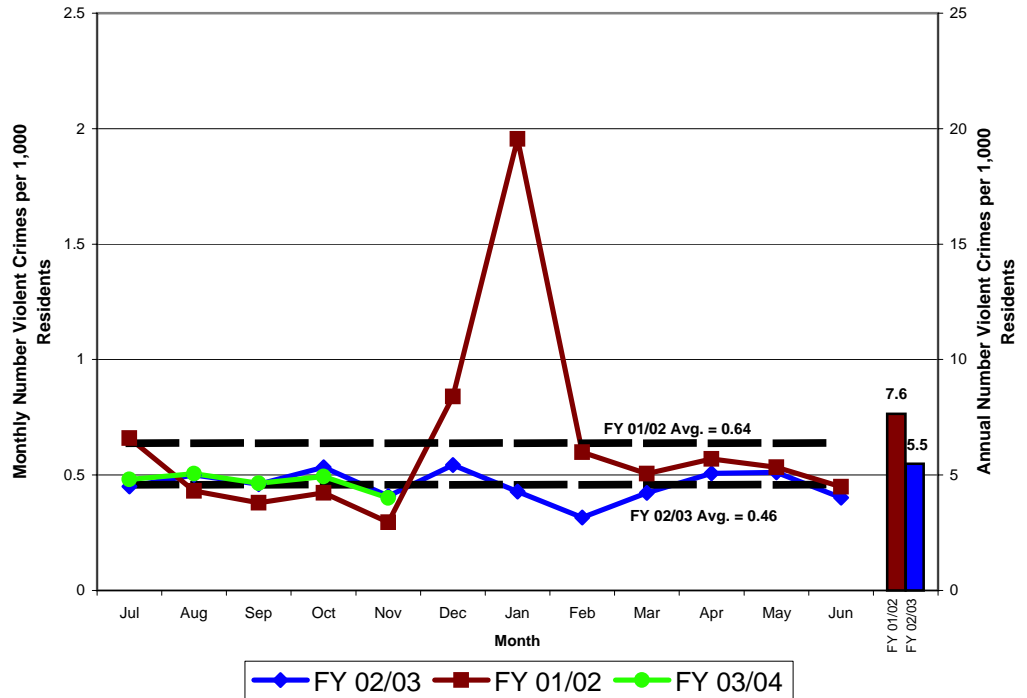
PERIOD RESULTS

The Violent Crimes as depicted in this chart represent those violent crimes against persons as defined by the FBI's Uniform Crime Reports. They are Criminal Homicide, Rape, Robbery, and Aggravated Assault. The Fiscal Year 2002/03 did show a marked decrease in these violent crimes per thousand population from the Fiscal Year 2001/02 crimes per thousand. The November, 2003 rate of crimes per 1,000 citizens reduced from .49 crimes in 02/03 to .40 crimes in 03/04. (The number of the crimes was equal to the prior year but the increase in population does decrease the crimes per thousand population.) There was an decrease of -19% from the Violent Crimes in October 03 to November 03. The overall number of Violent Crimes remained the same of 179 for November 02/03 and 03/04.

PERFORMANCE MEASURE TYPE

Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input checked="" type="checkbox"/>
Input	<input type="checkbox"/>

Violent Crimes



NOTES: It should be noted that the large increase or spike seen in Violent crimes in January 2002 is a reflection of cases that were from the end of 2001 that were placed in the January 2002 numbers. This is an artificial inflation that should not be considered.

OVERVIEW

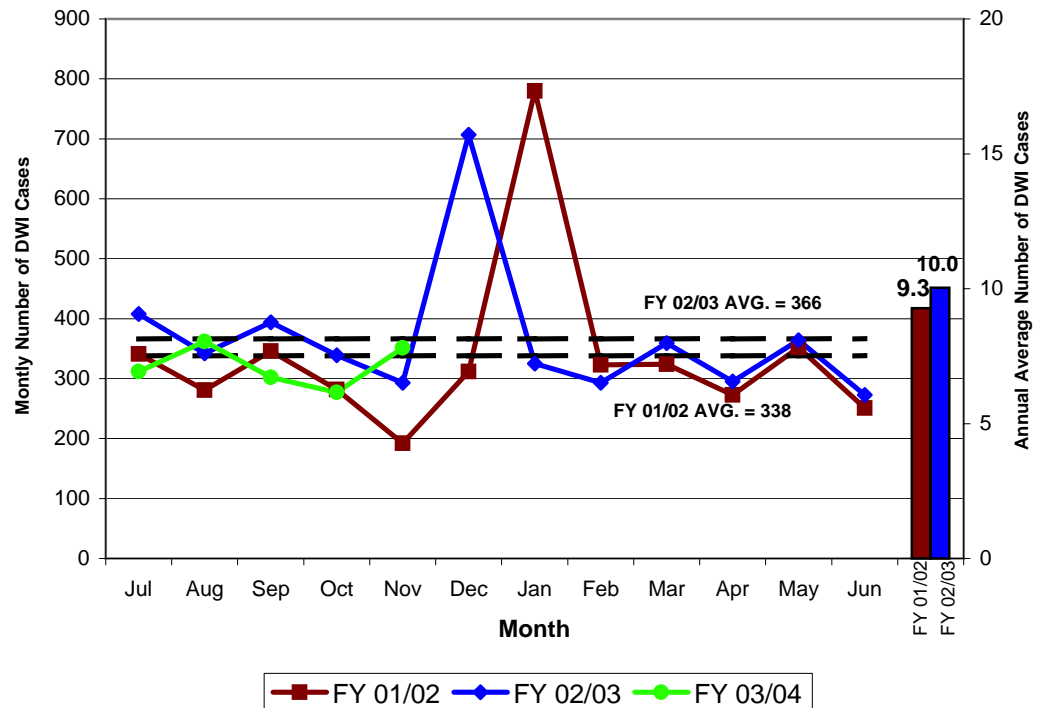
PERIOD RESULTS

The number of DWI cases handled increased from 338 in FY 01/02 to 366 cases in FY 02/03. The rate of DWI cases per thousand population increased from 9.3 cases in FY 01/02 to 10 cases in FY 02/03. The November, 2003 DWI cases increased 20% from November, 2002. DWI cases increased from 277 in October 03 to 351 in November 03 for a increase of 27%.

PERFORMANCE MEASURE TYPE

Outcome	<input checked="" type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input checked="" type="checkbox"/>
Input	<input type="checkbox"/>

DWI Cases



NOTES: It should be noted that the large increase or spike seen in DWI crimes in January 2002 is a reflection of cases that were from the end of 2001 that were placed in the January 2002 numbers. This is an artificial inflation that should not be considered.

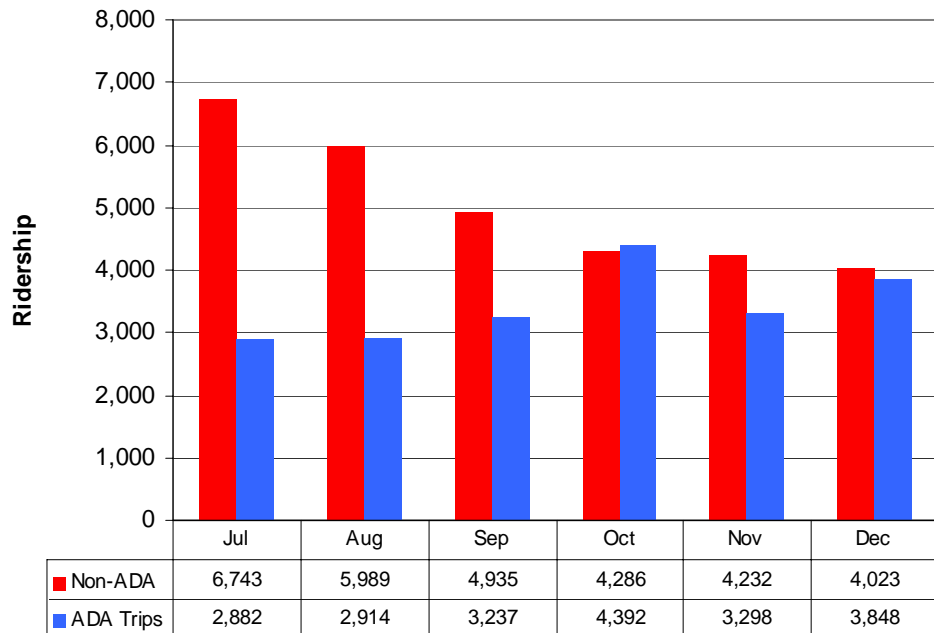
PUBLIC TRANSPORTATION

PROGRAM DESCRIPTION	KEY SERVICES
City of Mesa's Public Transit Division provides the community it serves with the most efficient and economical public transportation services possible; in keeping with our commitment to quality, safety and effectiveness through decision-oriented transit planning.	Mesa Transit provides the framework of a multimodal alternative transportation network that includes fixed route, dial-a-ride, and enabling transportation services for the citizens of Mesa.
CONTACT: Jim Wright, Transit Administrator, 480-644-3010, jim.wright@cityofmesa.org	

OVERVIEW
PERIOD RESULTS
<p>This chart depicts the Fiscal 2003 - 2004 monthly figures of Mesa's Dial-A-Ride participation within the East Valley Dial-A-Ride. Our fiscal year-to-date trip totals are 15.9% lower than at the same time last December when we were at 61,146 trips compared to 51,586 trips this December. Within this trip total, the number of ADA trips are up by 16.2% or 875 trips compared to last December but the number of Non-ADA trips are down by 29% or 2,376 trips.</p>

PERFORMANCE MEASURE TYPE
Outcome <input type="checkbox"/>
Quality <input type="checkbox"/>
Efficiency <input type="checkbox"/>
Output <input type="checkbox"/>
Input <input checked="" type="checkbox"/>

DIAL-A-RIDE



NOTES:

OVERVIEW

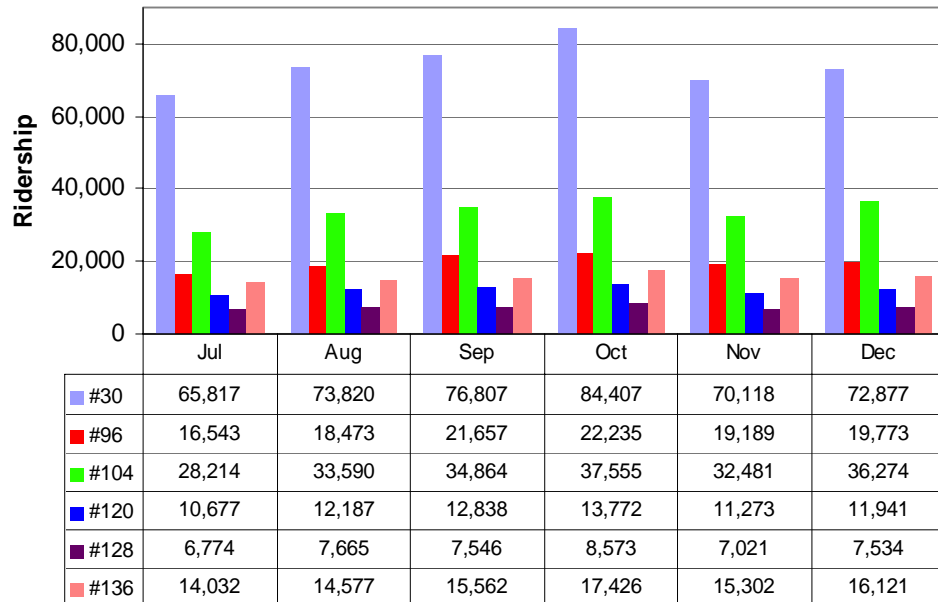
PERIOD RESULTS

This chart depicts the Fiscal 2003 - 2004 monthly figures of Mesa's fixed-route bus ridership. Fiscal YTD totals are 11.8% higher than at the same time last December when 872,778 passengers boarded compared to 975,515 passengers this fiscal year. Route 128 - Stapley Drive continues to have the largest percentage increase in ridership compared to last fiscal year at this time with a 18.9% increase in ridership. Route 96 - Dobson is recording a 3.7% decrease in ridership compared to last fiscal year at this time.

PERFORMANCE MEASURE TYPE

Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input type="checkbox"/>
Input	<input checked="" type="checkbox"/>

Mesa Operated Fixed Route Bus Service



NOTES: Route 30 - University Drive ridership figures include Tempe and Phoenix passengers as this route is operated by Mesa's fixed-route provider, ATC - Mesa.

OVERVIEW

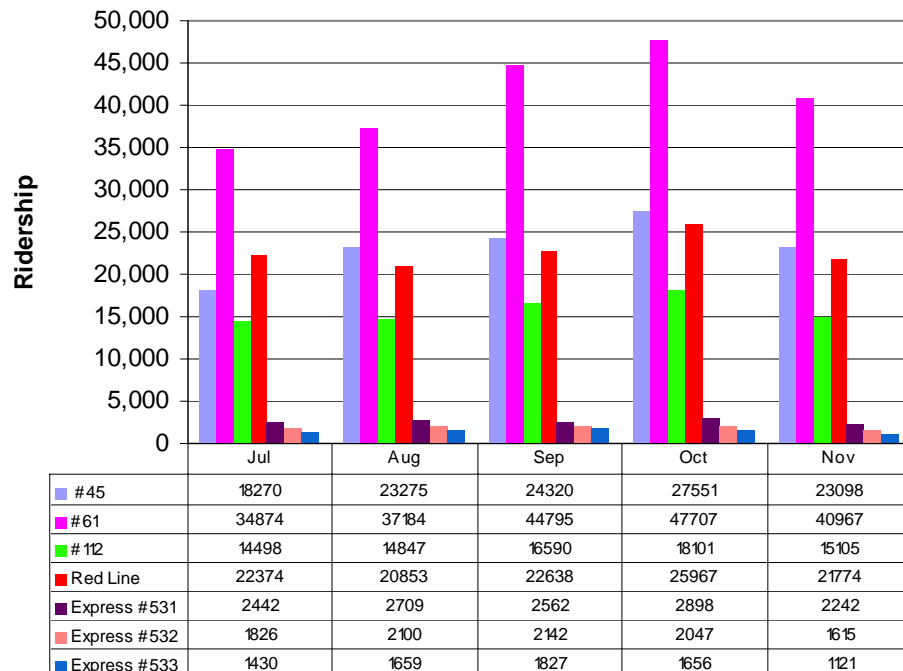
PERIOD RESULTS

This chart depicts the Fiscal 2003 - 2004 monthly figures of fixed-route bus ridership operated by other agencies within Mesa boundaries. Fiscal TYD totals are 4.1% lower than at the same time last November when 568,302 passengers used these routes compared to 545,064 passengers this fiscal year. Express Route 533 is posting a 9.7% gain in ridership in comparison to the same time last November while the Red Line is recording a 17.2% decrease in total ridership compared to this time last November.

PERFORMANCE MEASURE TYPE

Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input type="checkbox"/>
Input	<input checked="" type="checkbox"/>

Fixed Bus Routes Operated by Other Agencies



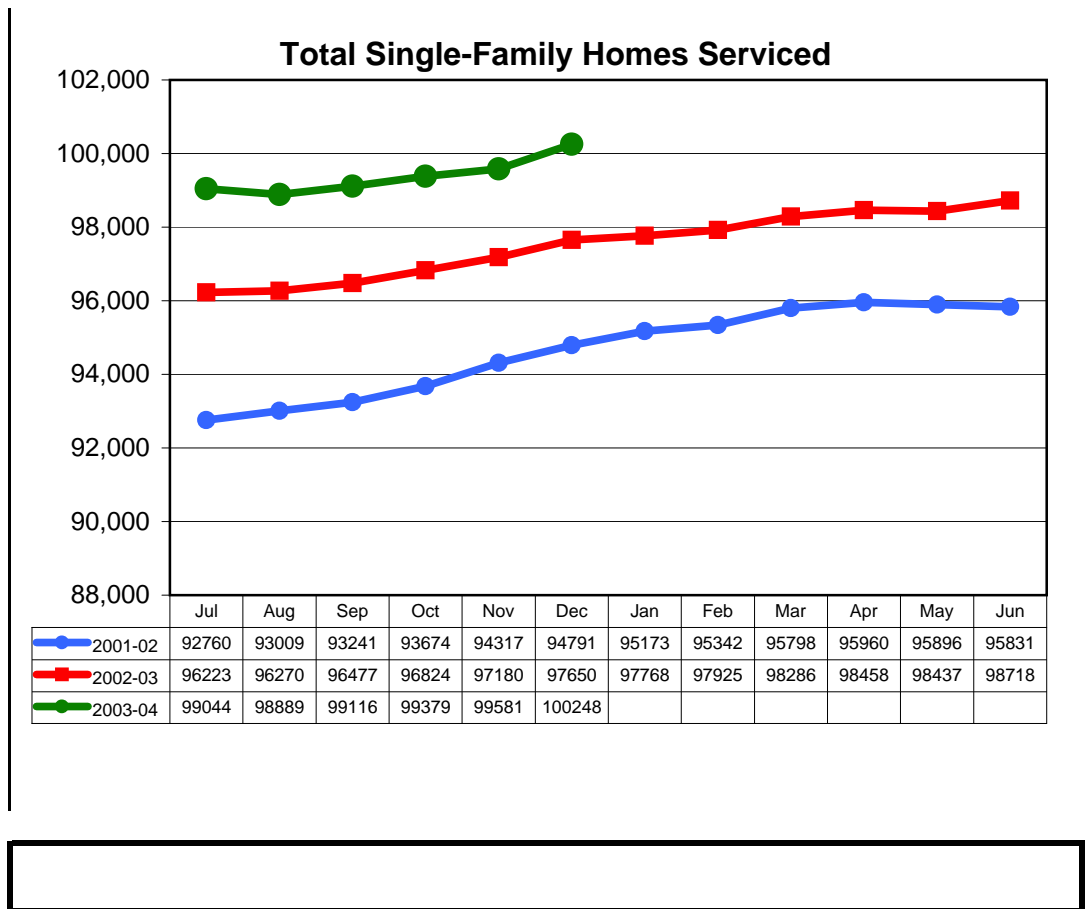
NOTES: RPTA unable to provide December 2003 ridership figures. November 2003 figures shown above for fixed route service provided by other agencies.

SOLID WASTE RESPONSIBILITY CENTER OF DEVELOPMENT SERVICES

PROGRAM DESCRIPTION	KEY SERVICES
The Solid Waste Responsibility Center's vision and mission include being as effective, efficient, customer-focused and financially stable as possible by continually striving to improve. This group is committed to providing excellence in the delivery of solid waste services to Mesa's residents, businesses and visitors. The Solid Waste Division R.C. has met these goals by providing over \$8.3 million to the general fund in FY 2001-02 and over \$10.8 million in FY 2002-03.	Solid Waste Collection services includes weekly barrel pickup of trash, recycling and green waste materials. Bulk item, appliance, household hazardous waste events and homeowner use of the landfill are also options to the residents. The Solid Waste R.C. has competitive trash and recycling services for businesses and construction needs. Neighborhood Clean Sweep is a popular program in which Solid Waste plays a key role.
CONTACT: Christine Zielonka, Environmental Management Director, 480.644.3833, Christine.Zielonka@cityofmesa.org	

OVERVIEW
PERIOD RESULTS
Growth rate increases.
.....
59 homes per week (ytd) .
.....
Efficiency levels good.
.....
Fleet starting to show age.
.....
Costs per home in line with the latest City of Phoenix bid benchmarks.

PERFORMANCE MEASURE	TYPE
Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input type="checkbox"/>
Input	<input checked="" type="checkbox"/>



OVERVIEW

PERIOD RESULTS

Efficiency levels and a newer fleet have helped keep costs competitive.

Front-load and roll-off sections had a 17.9% return to the general fund of over \$1.35 million last fiscal year.

..Productivity has slipped a bit due to newer drivers in recent months.

PERFORMANCE MEASURE TYPE

Outcome	<input type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input checked="" type="checkbox"/>
Output	<input checked="" type="checkbox"/>
Input	<input type="checkbox"/>

OVERVIEW

PERIOD RESULTS

Recycling saves money!

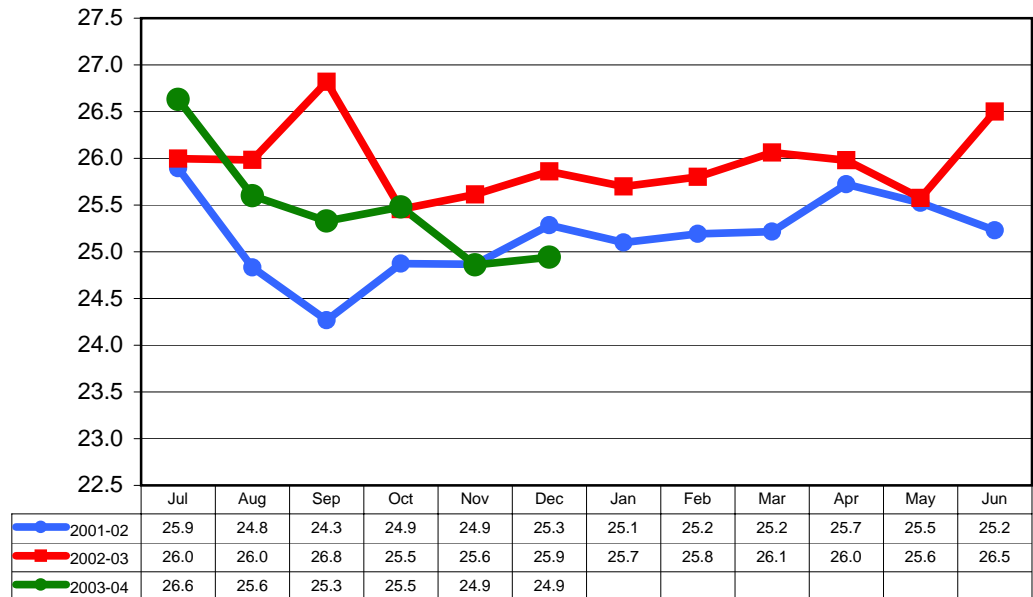
over 51,500 tons were diverted last fiscal year

This saved over \$740,000 in avoided landfill fees.

PERFORMANCE MEASURE TYPE

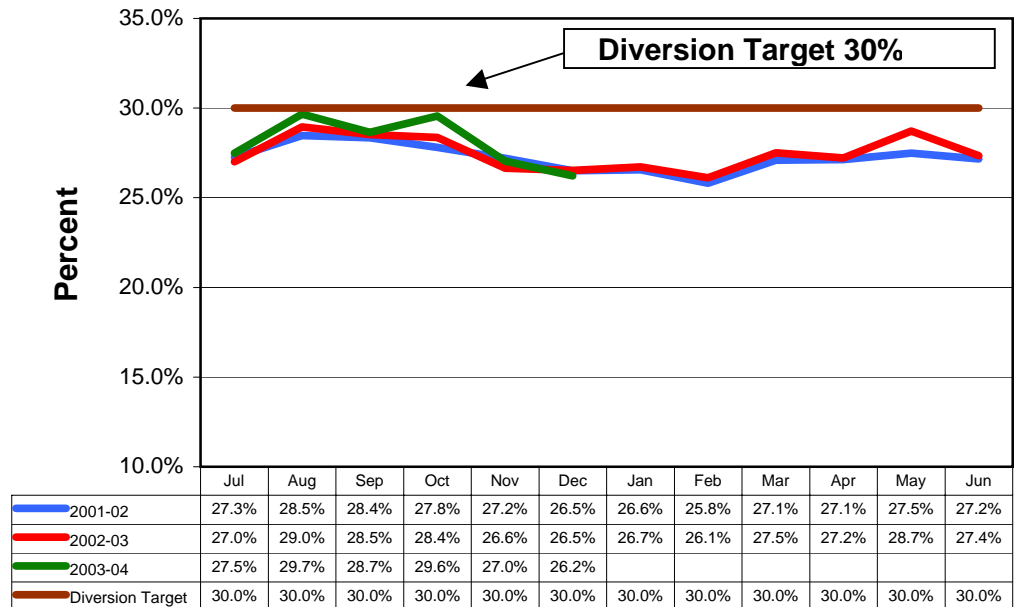
Outcome	<input checked="" type="checkbox"/>
Quality	<input type="checkbox"/>
Efficiency	<input type="checkbox"/>
Output	<input type="checkbox"/>
Input	<input type="checkbox"/>

Front-load Bins Per On-route Hour Production



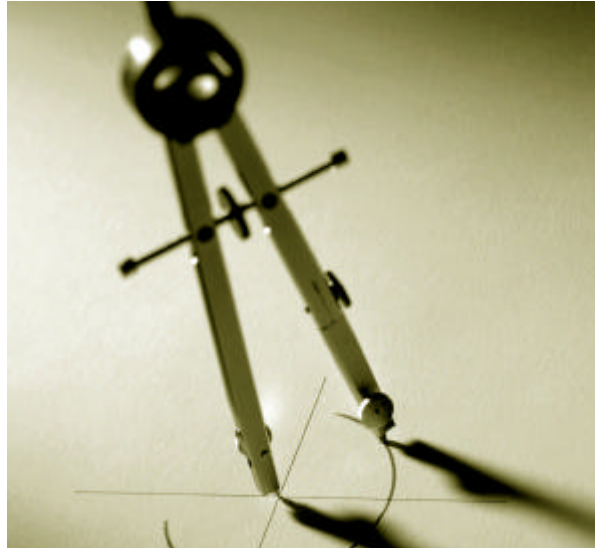
NOTES: Bins per on-route hour is used to monitor production for the Front-load section of the Solid Waste division. This mark has improved as new, larger trucks have been acquired.

Diversion Rate for Residential Collection Programs



NOTES: Diversion decreases over the winter months as the volume of green waste decreases. Green waste accounts for over 35% of the material diverted during the summer peak months.

Financial Report



Finance and Budget Offices

Monthly Significant Indicators: December 2003				Forecasted FY 03-04 Key Indicators		
Category FYTD	Amount	\$ Diff. to Budget	% Diff. to Budget	Category 2003-04	Budget Amount	Forecast Amount
Fund Balance:	\$42.9M	\$4.8M	11.1%	Ending Fund Balance:	\$35.9M	\$35.0M
Revenues:	\$242.3M	\$(7.4)M	-3.0%	Revenues:	\$512.8M	\$517.0M
Expenditures:	\$233.7M	\$(14.2)M	-5.7%	Expenditures:	\$512.6M	\$516.3M
Net Income:	\$8.6M	\$6.8M	28.1%	Net Income:	\$.2M	\$.7M

FYTD Overview

FUND BALANCE

The December ending fund balance, \$42.9M, exceeds the anticipated budget balance for this point in the fiscal year by \$4.8M. The significant increase in fund balance from the November ending fund balance and increase in December revenues was due to a one-time \$5.2M payment for the assignment of an electric commodity contract. Revenues are \$7.4M less than the budgeted fiscal year to date amounts, after the one-time contract assignment payment. Expenditures are \$14.2M less than budgeted fiscal year to date amounts.

REVENUES

Fiscal year to date revenues are 3.0% less than budgeted:

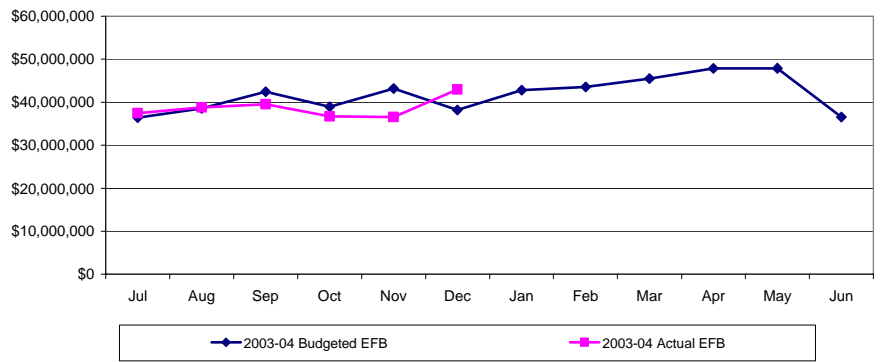
- 1) Federal & State grants are \$7.3M less than budgeted, which is a receipt timing issue.
- 2) Miscellaneous revenues are \$.7M less than budgeted, due to the timing of expected land sales.
- 3) Local sales tax is \$1.3M greater than anticipated.
- 4) State sales tax is \$.6M greater than budgeted.

EXPENDITURES

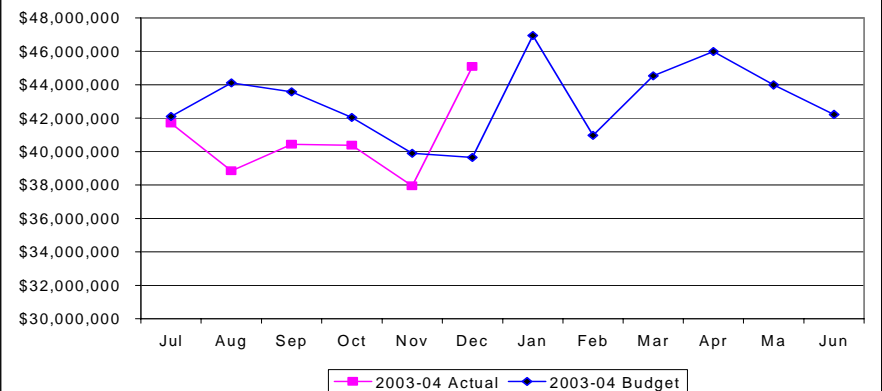
Fiscal year to date expenditures are 5.7% less than budgeted:

- 1) Wages/benefits are \$2.2M less than budgeted.
- 2) Other Services are \$2.4M less than budgeted.
- 3) Commodities are \$2.4M more than budgeted.
- 4) Capital expenditures are \$13.8M less than budgeted.

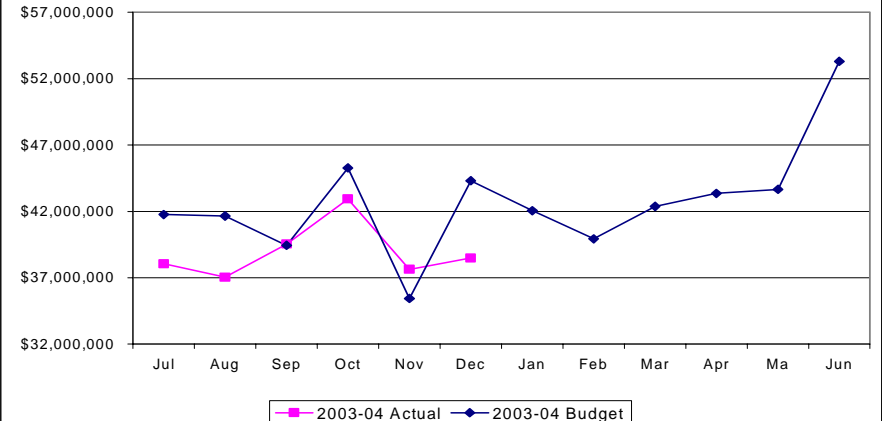
Monthly Ending Fund Balance



Monthly Revenues Excluding QOL
Half-Cent Sales Tax



Total Monthly Expenditures Excluding QOL
Half-Cent Sales Tax



Monthly Significant Indicators: December 2003				Forecasted FY 03-04 Key Indicators		
Category FYTD	Amount	\$ Diff.	% Diff.	Category 2003-04	Budget	Forecast
		to Budget	to Budget		Amount	Amount
One Cent Sales Tax:	\$33.7M	\$1.3M	4.1%	One Cent Sales Tax:	\$65.8M	\$68.1M
Impact Fees/Bld. Permits:	\$7.8M	\$1.0M	15.5%	Impact Fees/Bld. Permits:	\$13.9M	\$14.0M
State Shared Revenues:	\$58.0M	\$0.0M	0.0%	State Shared Revenues:	\$117.6M	\$118.6M
Utility Revenues:	\$118.2M	\$(-.9)M	-0.8%	Utility Revenues:	\$228.0M	\$228.0M

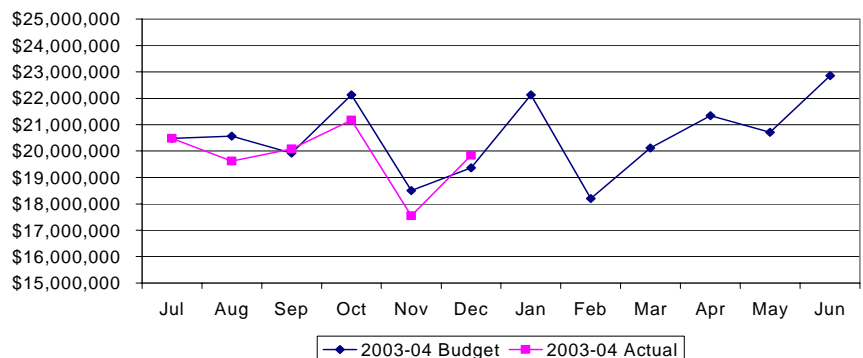
Monthly Overview		Budget Mo.	Current Mo.	Budget YTD	Current YTD	% Chg. to Bud.YTD
<p>•Local sales tax revenues received in December reflect a 3.1% increase over the previous fiscal year's month to month comparison.</p> <p>Sales tax receipt estimates for the fiscal year have been revised upward to a 3.3% annualized growth rate.</p> <p>•Impact Fees/Building Permits revenues are 15.5% over budgeted amounts. This continues a fiscal year to date trend.</p> <p>•State Transportation Assistance is expected to meet budgeted levels for the fiscal year. The fiscal year to date budget to actual comparison, reflecting a 20.4% increase, is the result of payment timing.</p> <p>•Utility revenues are a significant portion of the Enterprise revenues and are discussed on Page 5.</p>	1% Sales & Use Tax	\$ 5,726,800	\$ 5,790,092	\$ 32,423,200	\$ 33,746,142	4.1%
	Other Taxes	102,700	121,332	481,400	492,455	2.3%
	Licenses & Permits	1,408,700	1,949,654	8,069,300	8,991,123	11.4%
	Federal Grants	2,227,000	2,053,472	15,813,800	9,158,598	-42.1%
	State Grants	113,800	128,015	1,102,800	497,685	-54.9%
	Auto In-lieu	\$ 1,169,800	\$ 1,086,077	\$ 7,879,000	\$ 7,798,044	-1.0%
	Highway User Gas Tax	2,237,200	1,869,410	13,252,100	12,514,281	-5.6%
	3% HURF	471,100	414,148	2,795,300	2,785,081	-0.4%
	State Sales Tax	2,549,000	2,650,674	15,274,000	15,857,517	3.8%
	State RPTA Mass Transit	-	-	-	-	
	State Revenue Sharing	2,979,700	2,988,186	17,878,300	17,906,490	0.2%
	Transportation Assistance	205,000	256,015	1,001,000	1,205,486	20.4%
	State Shared Rev. Sub-total	\$ 9,611,800	\$ 9,264,510	\$ 58,079,700	\$ 58,066,898	0.0%
	County Grants & IGA's 535-9	41,400	49,189	365,700	508,915	39.2%
	Charges for Services 54	500,900	410,075	3,188,800	3,165,286	-0.7%
	Fines & Forfeitures 55	1,001,600	1,017,381	5,578,900	5,783,315	3.7%
	Miscellaneous Revenue 56	154,200	415,544	1,999,900	1,345,328	-32.7%
	Other Receipts 57	69,300	47,978	308,900	241,849	-21.7%
	Enterprise	18,687,083	23,846,853	123,964,198	122,426,547	-1.2%
	Total All Revenue Excl. Bond & Trust Funds	\$ 39,645,283	\$ 45,094,095	\$ 251,376,598	\$ 244,424,141	-2.8%
	Less: Bad Debt	(266,667)	(471,792)	(1,600,000)	(2,078,185)	-29.9%
	Net Revenue	\$ 39,378,616	\$ 44,622,302	\$ 249,776,598	\$ 242,345,957	-3.0%

Monthly Significant Indicators: December 2003				Forecasted Key FY 03-04 Indicators		
Category FYTD	Amount	\$ Diff. to Budget	% Diff. to Budget	Category 2003-04	Budget Amount	Forecast Amount
Personnel:	\$118.8M	\$(2.2)M	-1.8%	Personnel:	\$246.3M	\$243.9M
Other Services:	\$41.7M	\$(2.4)M	-5.5%	Other Services:	\$94.6M	\$95.6M
Commodities:	\$37.8M	\$2.4M	6.9%	Commodities:	\$70.8M	\$75.5M
Debt Service:	\$27.2M	\$1.8M	7.4%	Debt Service:	\$56.7M	\$56.7M
Capital:	\$8.3M	\$(13.8)M	-62.6%	Capital:	\$44.2M	\$44.6M
Total:	\$233.7M	\$(14.2)M	-5.7%	Total:	\$512.6M	\$516.3M

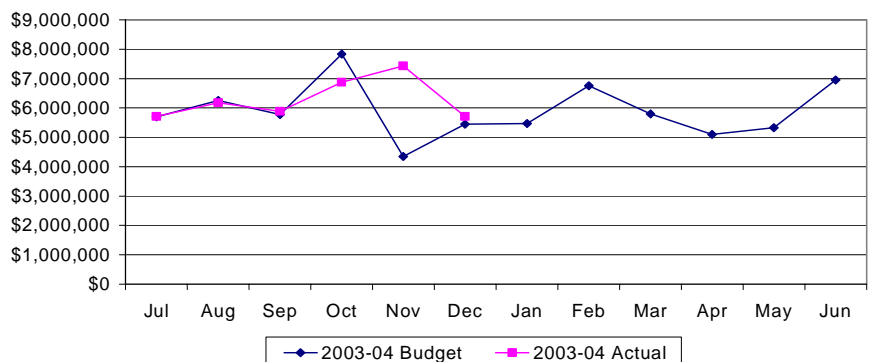
Monthly Overview

- Personnel (wages/benefits), are approximately \$2.2M less than budgeted. Potential savings of \$2.4M have been estimated for the fiscal year.
- Other services are less than the fiscal year to date budget estimates. This is an issue of payment timing, rather than expected savings. Fiscal year estimates have been adjusted to reflect the reduction in 2003-04 lease payments for the 800MHz radio purchases, \$1.4M. The first lease payment will occur in 2004-05. The 91st Ave – SROG estimates are \$1.5M over budgeted amounts. The final payment to settle the Enron account was \$459K more than budgeted.
- December commodity expenditures are \$266K greater than budgeted. Due to the increased cost and seasonal demand of natural gas.
- Due to the uncertainty of when purchased capital will be acquired and capital projects will be completed, budgeted capital is forecast evenly throughout the fiscal year. It is anticipated that all budgeted capital will be spent, unless specific capital items are delayed.

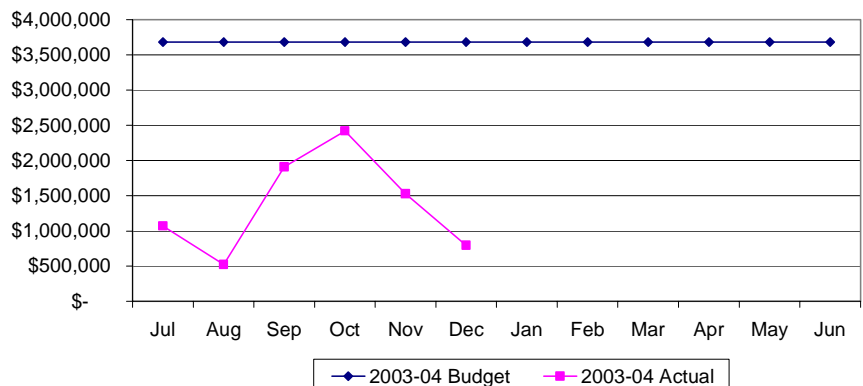
Personnel Expenditures and Budget 2003-04



Commodity Expenditure & Budget 2003-04



Capital Expenditure & Budget 2003-04



Monthly Significant Indicators: **December 2003** Program Expenditures, No QOL Half-Cent

Prog. Num.	Program Title	Monthly Budgeted Expenditures	Actual Monthly Expenditures	Budgeted Expenditures FYTD	Actual Expenditures FYTD	% Diff. FYTD
5100	Legislative	\$ 89,289	\$ 100,416	\$ 600,658	\$ 602,210	0.3%
5200	Executive	\$ 117,327	\$ 153,925	\$ 828,436	\$ 901,126	8.8%
5250	Williams Gateway	\$ 113,741	\$ 116,120	\$ 1,989,744	\$ 1,977,700	-0.6%
5260	Redevelopment	\$ 201,494	\$ 180,014	\$ 997,253	\$ 781,135	-21.7%
5300	Judicial	\$ 617,753	\$ 634,728	\$ 4,095,773	\$ 3,793,744	-7.4%
5400	Legal	\$ 310,888	\$ 265,599	\$ 1,700,273	\$ 1,663,764	-2.1%
5450	Building Maintenance	\$ 86,784	\$ 223,840	\$ 531,413	\$ 1,195,546	125.0%
5500	City Clerk	\$ 73,926	\$ 64,652	\$ 695,258	\$ 370,751	-46.7%
5550	Economic Development	\$ 112,420	\$ 111,172	\$ 749,853	\$ 601,406	-19.8%
5650	Engineering	\$ 270,866	\$ 173,978	\$ 1,334,158	\$ 1,300,605	-2.5%
5700	Financial Services	\$ 251,733	\$ 252,741	\$ 1,636,257	\$ 1,349,315	-17.5%
5750	E-Streets & Cable TV	\$ 54,484	\$ 54,366	\$ 310,196	\$ 529,488	70.7%
5800	General Services	\$ 605,126	\$ 244,019	\$ 3,568,179	\$ 5,633,608	57.9%
5900	Planning	\$ 281,874	\$ 265,045	\$ 1,736,417	\$ 1,625,232	-6.4%
5970	Capital Improvements	\$ 91,736	\$ 123,997	\$ 554,725	\$ 777,292	40.1%
6100	Law Enforcement	\$ 8,363,739	\$ 8,933,977	\$ 53,490,796	\$ 53,129,745	-0.7%
6300	Fire Prevention	\$ 3,243,976	\$ 3,162,217	\$ 19,510,271	\$ 18,411,291	-5.6%
6500	Building Inspections	\$ 558,965	\$ 709,928	\$ 3,998,649	\$ 3,843,942	-3.9%
6700	Code Compliance	\$ 139,379	\$ 164,150	\$ 921,049	\$ 1,013,843	10.1%
6800	Environmental Management	\$ 67,484	\$ 32,335	\$ 496,978	\$ 251,410	-49.4%
7100	Golf Course	\$ 174,732	\$ 166,067	\$ 1,143,143	\$ 994,235	-13.0%
7200	Parks & Recreation	\$ 1,230,714	\$ 1,210,776	\$ 8,279,378	\$ 7,697,402	-7.0%
7300	Arts & Cultural	\$ 143,390	\$ 191,084	\$ 1,278,898	\$ 1,162,765	-9.1%
7400	Aquatics	\$ 156,520	\$ 89,956	\$ 1,100,718	\$ 867,773	-21.2%
7500	Library	\$ 914,854	\$ 819,858	\$ 5,768,981	\$ 5,344,599	-7.4%
7600	Community Aid	\$ 179,650	\$ 52,761	\$ 772,697	\$ 584,721	-24.3%
7700	Mesa Centennial Center	\$ 299,482	\$ 221,403	\$ 2,258,488	\$ 1,939,752	-14.1%
7800	Southwest Museum	\$ 208,777	\$ 329,503	\$ 1,503,951	\$ 1,334,116	-11.3%
7850	Museum For Youth	\$ 80,513	\$ 113,913	\$ 565,223	\$ 617,240	9.2%
7900	Neighborhood/Community Assistance	\$ 267,294	\$ 237,213	\$ 1,904,768	\$ 1,562,092	-18.0%
8001	Cemetery	\$ 65,703	\$ 55,782	\$ 467,825	\$ 392,643	-16.1%
8060	Community Development	\$ 483,828	\$ 344,355	\$ 2,705,097	\$ 1,933,371	-28.5%
8100	Streets	\$ 1,724,934	\$ 1,612,861	\$ 10,541,945	\$ 9,397,748	-10.9%
8200	Electric	\$ 1,263,624	\$ 1,647,691	\$ 9,731,585	\$ 12,658,280	30.1%
8300	Gas	\$ 1,568,754	\$ 1,800,173	\$ 8,005,992	\$ 9,256,152	15.6%
8400	Water	\$ 4,686,987	\$ 2,434,245	\$ 15,924,245	\$ 13,273,653	-16.6%
8500	Wastewater	\$ 1,678,408	\$ 1,326,054	\$ 6,433,183	\$ 7,182,337	11.6%
8600	Solid Waste Management	\$ 2,066,857	\$ 1,609,960	\$ 9,959,163	\$ 9,089,228	-8.7%
8650	Mesa Housing Authority	\$ 1,013,545	\$ 185,774	\$ 6,074,038	\$ 5,250,670	-13.6%
8750	Storm Sewer	\$ 170,741	\$ 980,600	\$ 1,343,368	\$ 2,128,153	58.4%
8800	Airport	\$ 110,641	\$ 119,546	\$ 748,177	\$ 620,363	-17.1%
8860	Mass Transit	\$ 2,081,048	\$ 1,529,492	\$ 3,671,288	\$ 4,174,437	13.7%
8900	Fleet Support Services	\$ (3,186)	\$ 56,662	\$ (52,757)	\$ 443,923	941.4%
8950	Warehouse	\$ 90,181	\$ 15,018	\$ 66,994	\$ (119,093)	-277.8%
8980	Miscellaneous Services	\$ 190,472	\$ 98,977	\$ 528,632	\$ 725,911	37.3%
Total -Operating Activity		\$ 36,501,447	\$ 33,216,943	\$ 200,471,353	\$ 198,265,618	-1.1%
Total - Debt Service Activity		\$ 4,135,860	\$ 4,495,199	\$ 25,324,839	\$ 27,189,848	7.4%
Total - Capital Activity		\$ 3,681,169	\$ 794,736	\$ 22,087,013	\$ 8,252,786	-62.6%
Total Program Activity		\$ 44,318,476	\$ 38,506,878	\$ 247,883,204	\$ 233,708,252	-5.7%

Monthly Significant Indicators: **December 2003** Utility Net Income

Monthly Overview

Utility revenues are \$.9M less than the budgeted fiscal year to date estimates. This is a significant improvement over the November fiscal year to date difference, \$6.3M less. This is due to a one-time payment of \$5.2M from an electric commodity supplier for assignment of a long term contract to another supplier.

Operating expenditure increases in the Electric and Gas Utilities are largely due to the increased cost to purchase commodities. Gas cost increases are passed through as a rate adjustment and do not reduce the expected net income. However, electric increases are not subject to a pass through adjustment and reduce the originally projected net income.

The lack of growth in retail electric and water consumption and increased electric commodity costs are of continuing concern. The fiscal year growth estimates for the Electric and Water Utilities have been reduced.

Reduced water usage also affects the Wastewater Utility revenue estimates. Commercial account revenues are based on water consumption.

ELECTRIC					
	Dec-03 Budget	Dec-03 Actual	Dec-03 Budget FYTD	Dec-03 Actual FYTD	% Chg.
Revenue	\$ 1,688,700	\$ 6,964,435	\$ 16,325,700	\$ 21,120,430	29.4%
Operating Expenditures	\$ 1,263,624	\$ 1,462,553	\$ 9,731,585	\$ 12,473,142	28.2%
Net Income After Operating Exp.	\$ 425,076	\$ 5,501,882	\$ 6,594,116	\$ 8,647,288	31.1%
Capital/Debt Expenditures	\$ 412,595	\$ 202,591	\$ 2,475,571	\$ 1,842,390	-25.6%
Net Income After All Exp.	\$ 12,481	\$ 5,299,291	\$ 4,118,545	\$ 6,804,898	65.2%
GAS					
	Dec-03 Budget	Dec-03 Actual	Dec-03 Budget FYTD	Dec-03 Actual FYTD	% Chg.
Revenue	\$ 2,674,200	\$ 3,204,998	\$ 10,260,000	\$ 11,451,684	11.6%
Operating Expenditures	\$ 1,568,754	\$ 1,943,714	\$ 8,005,992	\$ 9,399,693	17.4%
Net Income After Operating Exp.	\$ 1,105,446	\$ 1,261,283	\$ 2,254,009	\$ 2,051,991	-9.0%
Capital/Debt Expenditures	\$ 94,659	\$ 124,259	\$ 1,121,963	\$ 790,402	-29.6%
Net Income After All Exp.	\$ 1,010,787	\$ 1,137,024	\$ 1,132,046	\$ 1,261,589	11.4%
WATER					
	Dec-03 Budget	Dec-03 Actual	Dec-03 Budget FYTD	Dec-03 Actual FYTD	% Chg.
Revenue	\$ 6,239,300	\$ 5,900,193	\$ 50,515,200	\$ 45,452,886	-10.0%
Operating Expenditures	\$ 4,686,987	\$ 2,433,054	\$ 15,924,245	\$ 13,272,462	-16.7%
Net Income After Operating Exp.	\$ 1,552,313	\$ 3,467,139	\$ 34,590,956	\$ 32,180,424	-7.0%
Capital/Debt Expenditures	\$ 1,876,376	\$ 1,960,136	\$ 11,258,254	\$ 11,917,410	5.9%
Net Income After All Exp.	\$ (324,062)	\$ 1,507,003	\$ 23,332,702	\$ 20,263,014	-13.2%
WASTEWATER					
	Dec-03 Budget	Dec-03 Actual	Dec-03 Budget FYTD	Dec-03 Actual FYTD	% Chg.
Revenue	\$ 4,040,700	\$ 3,953,680	\$ 25,101,700	\$ 23,520,583	-6.3%
Operating Expenditures	\$ 1,678,408	\$ 1,333,826	\$ 6,433,183	\$ 7,190,110	11.8%
Net Income After Operating Exp.	\$ 2,362,292	\$ 2,619,854	\$ 18,668,517	\$ 16,330,473	-12.5%
Capital/Debt Expenditures	\$ 839,945	\$ 1,171,282	\$ 5,078,296	\$ 7,030,347	38.4%
Net Income After All Exp.	\$ 1,522,347	\$ 1,448,572	\$ 13,590,221	\$ 9,300,126	-31.6%
SOLID WASTE					
	Dec-03 Budget	Dec-03 Actual	Dec-03 Budget FYTD	Dec-03 Actual FYTD	% Chg.
Revenue	\$ 2,881,683	\$ 2,899,541	\$ 16,974,298	\$ 16,702,747	-1.6%
Operating Expenditures	\$ 2,066,857	\$ 1,626,417	\$ 9,959,163	\$ 9,105,685	-8.6%
Net Income After Operating Exp.	\$ 814,826	\$ 1,273,125	\$ 7,015,135	\$ 7,597,062	8.3%
Capital/Debt Expenditures	\$ 118,220	\$ 99,223	\$ 623,307	\$ 703,652	12.9%
Net Income After All Exp.	\$ 696,606	\$ 1,173,902	\$ 6,391,829	\$ 6,893,410	7.8%
Total Utilities					
	Dec-03 Budget	Dec-03 Actual	Dec-03 Budget FYTD	Dec-03 Actual FYTD	% Chg.
Revenue	\$17,524,583	\$22,922,847	\$119,176,898	\$118,248,330	-0.8%
Operating Expenditures	\$11,264,630	\$8,799,564	\$50,054,167	\$51,441,092	2.8%
Net Income After Operating Exp.	\$6,259,953	\$14,123,283	\$69,122,732	\$66,807,238	-3.3%
Capital/Debt Expenditures	\$3,341,794	\$3,557,491	\$20,557,390	\$22,284,201	8.4%
Net Income After All Exp.	\$2,918,159	\$10,565,792	\$48,565,342	\$44,523,038	-8.3%

Monthly Significant Indicators: December 2003 Quality Of Life Half-Cent

	Current Month	Fiscal Year-To-Date	Cumulative from 8/98
BEGINNING BALANCE AS OF DECEMBER 1, 2003	\$ 39,565,049	\$ 43,457,428	
QUALITY OF LIFE REVENUE	2,870,972	16,890,656	\$180,275,245
EXPENDITURES:			
Library - Operational	88,814	532,559	2,489,567
Library - Capital	-	-	8,929
Neighborhood Community & District Parks - Operational	18,719	186,770	1,121,978
Neighborhood Community & District Parks- Capital	-	9,781	7,463,585
Youth Programs - Operational	18,833	168,398	3,710,904
Youth Programs - Capital	-	-	247,966
Aquatics Facilities - Operational	9,465	205,646	2,076,872
Aquatics Facilities - Capital	-	-	2,861,781
Other Parks- Operational	50,777	334,887	1,577,212
Other Parks- Capital	1,081	11,214	2,529,412
Indoor Aquatics Center-Operational	-	277	18,605
Indoor Aquatics Center-Capital	-	-	549,901
Cultural-Capital	26,832	72,502	107,461
Cultural Other-Operational	16,417	68,040	96,534
Cultural Other-Capital	-	70,139	385,879
Subtotal Expenditures - Library, Parks & Cultural	230,937	1,660,213	25,246,586
Less:Parks & Aquatics Revenues	(1,586)	(102,706)	(820,814)
Less:Federal Parks & Recreation Grants	-	-	(367,464)
Subtotal Expenditures - Library, Parks & Cultural -Net of Revenues	229,351	1,557,507	24,058,308
Public Safety Joint Training Facility	-	-	2,932,752
Police Department - Operational	340,918	1,988,546	12,205,170
Police Department - Capital	47,526	1,867,388	5,661,397
Fire Department - Operational	335,853	2,004,181	15,668,892
Fire Department - Capital	-	-	2,871,780
Subtotal Expenditures - Public Safety Response & Training	724,297	5,860,115	39,339,991
Arts & Entertainment Center - Operational	112,711	505,890	2,323,310
Arts & Entertainment Center - Capital	2,946,909	14,335,302	58,914,254
Subtotal Expenditures - Arts & Entertainment Center	3,059,620	14,841,193	61,237,564
Less:Contribution -Mesa Arts & Entertainment Alliance	-	(831,683)	(1,379,514)
Less:Contribution -Arizona State A&E Center Grant	-	-	(1,500)
Subtotal Expenditures - Arts & Entertainment Center-Net of Revenues	3,059,620	14,009,510	59,856,550
Transportation - Bus Pull Out Bays & Transit Passenger Shelters	4,682	208,173	2,682,102
Transportation - Intelligent Transportation System Capital	383	9,972	940,820
Transportation - Intelligent Transportation System Maintenance	-	-	91,539
Transportation - Left Turn Lanes & Intersections	-	-	1,460,566
Transportation - Transit Maintenance Facility	14,151	351,289	10,299,818
Transportation - Additional Transit Services	9,025	187,746	2,647,628
Transportation - Additional Transit Vehicles	-	-	2,241,092
Subtotal Expenditures - Transportation Activities	28,242	757,181	20,363,564
Less:Federal Intelligent Transportation System Grant	-	-	(126,546)
Subtotal Expenditures - Transportation Activities-Net of Revenues	28,242	757,181	20,237,018
Freeway Advancement	596,849	556,995	5,672,634
Subtotal Expenditures - Freeway Advancement - Operations	596,849	556,995	5,672,634
Less:Interest Income-Freeway Advancement	-	-	(1,120,508)
Subtotal Expenditures - Freeway Advancement - Net or Revenues	596,849	556,995	4,552,126
TOTAL QUALITY OF LIFE EXPENDITURES	\$ 4,638,358	\$ 22,741,308	\$148,043,993
REVENUE OVER (UNDER) EXPENDITURES	(1,767,387)	(5,850,651)	32,231,252
INTEREST INCOME	33,309	224,097	8,035,600
LOSS ON INVESTMENT IN LGIP	-	-	(2,435,977)
ENDING BALANCE AS OF DECEMBER 31, 2003	\$ 37,830,971	\$ 37,830,874	\$37,830,874

Monthly Significant Indicators: **December 2003** Trust Fund Activity

HEALTH INSURANCE FUND	<u>Current Month</u>	<u>Year-To-Date</u>
Beginning Balance	<u>\$ 10,323,013</u>	<u>\$ 9,590,750 *</u>
Receipts	2,658,287	10,675,563
Disbursements	<u>(1,928,923)</u>	<u>(9,213,936)</u>
Net Increase in Funds	<u>729,364</u>	<u>1,461,627</u>
Balance on December 31, 2003	<u><u>\$ 11,052,377</u></u>	<u><u>\$ 11,052,377</u></u>
WORKERS COMPENSATION FUND		
Beginning Balance	<u>\$ 2,021,019</u>	<u>\$ 3,976,261 *</u>
Receipts	106,512	590,766
Disbursements	<u>(364,860)</u>	<u>(2,804,356)</u>
Net Decrease in Funds	<u>(258,348)</u>	<u>(2,213,590)</u>
Balance on December 31, 2003	<u><u>\$ 1,762,671</u></u>	<u><u>\$ 1,762,671</u></u>
PROPERTY AND PUBLIC LIABILITY FUND		
Beginning Balance	<u>\$ 5,783,946 **</u>	<u>\$ 7,008,074 *</u>
Receipts	60,655	370,393
Disbursements	<u>(269,583)</u>	<u>(1,803,449)</u>
Net Decrease in Funds	<u>(208,928)</u>	<u>(1,433,056)</u>
Balance on December 31, 2003	<u><u>\$ 5,575,018</u></u>	<u><u>\$ 5,575,018</u></u>
* Beginning balances for all funds agree to June 30, 2003 CAFR ending fund balances.		
**Prior period adjustment		